



C&H HSCF Newsletter Wellbeing & prevention 12 April

Consisting of news articles from 2010-04-07 to 2010-04-12

Local Notices

A new service for older people- find out all about it at the OP Special Interest Group
How are Newham developing a Centre for Independent Living? Join us at the Disability SIG
Find out about the refreshed Learning Difficulties Partnership Board at the LD SIG
Tim Shields to speak about DAAT at the next Drug & Alcohol Network Meeting
Personalisation - Pilot for outcome focussed needs assessment taking place now cross care groups
What issues do you want addressed at the transformation conference in June
Rob Blackstone will talk about the market development board 26th April

Local News

Hackneys Children's Services wins prestigious award
Rob Blackstone - LBH - chair of Market Development spoke at the mental health sig

Wider News

£125k salary for next Alzheimers Society chief executive is outrageous, says Canterbury committee
Political parties tell NAVCA how they will support voluntary and community action
The 'F' word inControl article on the way personalisation is being implemented inc questions to ask
New measures to support sector organisations

Funding Opportunities and Tenders

up to £1500 grants for sports coaching
Tender Notification - Developing a Migrant Strategy for Hackney
Team Hackney Grants open
Tender to arrange opening event Dalston Station £25-50k

Jobs and Volunteering

Community Links Consultancy and Training Manager Vacancy
Hoxton Select – Youth Programming Panel Co-ordinator
MENTAL HEALTH SERVICE MANAGER
Anne Frank Trust needs Trustees
Anne Frank Trust needs Trustees
Support Worker Band 3- East london Foundation Trust
Bi-lingual Health Advocate
Business Manager to the Chief Executive
Enterprise Manager - Lifeline

Publications and Websites

Promoting Mental Health in Churches- a new report from SAFH
Full guidance on Vetting and Barring Scheme for organisations and individuals
Acevo guide to getting round the table
The future of charity membership
Summarising the understanding of participation

Local Notices

A new service for older people- find out all about it at the OP Special Interest Group

At the Older People's Special Interest Group on the 19th April we will have Eve Oldham talking about the new service Happy and Healthy in City and Hackney (3HHcH) a Hackney version of Link Age Plus successfully piloted nationally due to start shortly

Leena Khagram to talk about bowel cancer screening & have a discussion about how we can increase uptake Planning a splash for National Older Peoples Day

The meeting takes place 2pm - 4pm on Monday 19th April - venue to be confirmed. The meeting is open to anyone working with or interested in services for older people please let me know if you would like more information.

How are Newham developing a Centre for Independent Living? Join us at the Disability SIG

At the Disability Special Interest Group we will finally (they had to cancel at last minute last meeting) hear from Newham Coalition on how they went about bringing together user led groups to develop a Centre for Independent Living- (recommended by Gov that all areas have a CIL by March 2011 - CILs are user led information & advice services.) Newham Coalition are a DOH pilot site so will be sharing their learning widely - but we are getting a preview.

We will also get feedback from our own consortia development scoping session facilitated by Red Ochre that will be scoping what support people need in developing consortia. (now fully booked)

So if you are interested in CILs and learning from other experiences please come along to the Disability Special Interest Group on the 27th April 2pm - 4pm (venue to be confirmed)

Please contact me if you would like any other information - hscf@hcvs.org.uk or 0207 923 8361

Find out about the refreshed Learning Difficulties Partnership Board at the LD SIG

After a dismal year of hardly meeting the Learning Disabilities Partnership Board has gained new energy & momentum - with an awayday & refreshed sense of purpose - so we need to mirror that in the Voluntary Sector- if you work in or are interested in services for people with learning difficulties please come along to the Learning Difficulties Special



Interest Group on Wednesday 28th April 2pm - 4pm at
Keyring,
27 Corsham Street
London
N1 6DR

When Rob Blackstone will be joining us to talk about how we can reflect the Boards workplan and work more closely with them.

Tim Shields to speak about DAAT at the next Drug & Alcohol Network Meeting

Tim Shields, Chief Executive of Hackney Council and chair of the Drug & Alcohol Action Team (DAAT) Board will be attending the next drug & alcohol network meeting to talk about the DAAT - if you work in drug & alcohol services or with people who misuse drugs or alcohol (whether or not they are accessing services that could help) please come along. Friday 14th May 10.30am -12.00pm venue to be confirmed. For more information please email jackie on hscf@hcv.org.uk or call 0207 923 8361

Personalisation - Pilot for outcome focussed needs assessment taking place now cross care groups

Feedback from our personalisation representatives Catherine Love (who fed back this time) & Caroline Nelson let us know that a pilot is currently taking place of 'outcome focused needs assessments' with 20 recipients with a mix of disability, inc learning disabilities and older people and carers.

It is a mixture of new and old clients. People can choose to receive either personal budget or a virtual budget managed by the council.

The need for feedback via user group of focus group was stressed as it is important to make sure the service users give as much feedback as possible.

Please let me know any comments or questions for our representatives to take forward by emailing hscf@hcv.org.uk and / or please come along on the 26th April 10-11 to meet all the VCS representatives and to hear how the boards are working.

[Click here for full feedback from the Personalisation Board](#)

[Click here for the personalisation board agenda](#)

[Click here for latest guidance Personal Budgets: Council Commissioned Services Advice Note January 2010](#)

What issues do you want addressed at the transformation conference in June



LBH are planning a large conference on the 24th June for voluntary & community sector groups - what issues would you like to be addressed at this conference?

Please let me know as soon as possible to feed into the design of the day.

hscf@hcv.s.org.uk or call me on 0207923 8361 or 07931132196

Get the date in your diary now and also why not see if someone in your management committee can attend too

Rob Blackstone will talk about the market development board 26th April

At the next HSCF Forum we will have speaking:

Rob Blackstone - commissioner for LD & MH services and chair of the market development board
Our transformation representatives will feedback from the meetings they have attended & ask for your views
David Woodhead will be speaking about the 13 priorities identified in the Health & wellbeing profile (JSNA) which will underpin commissioning decisions
The Forum will be on the 26th April 10am - 12pm at HCVS, 84 Springfield House, E8 2HY

Please let me know if you will be attending on hscf@hcv.s.org.uk or by calling 0207 923 8361

Local News

Hackneys Children's Services wins prestigious award

Hackney Council was the winner of this year's prestigious Local Government Chronicle Children's Services Award last month (24th March) for demonstrating an ambitious strategy that is underpinned by a clear philosophy and a 'well structured delivery', according to the citation.

The award was one of three top prizes won by Hackney, making the borough this year's biggest winner at the LGC awards.

More than a quarter of Hackney's residents are under 19 years old, and the Council is committed to enabling them to share in the creative and economic prosperity of the borough, whatever their background.

Hackney provided evidence of strategy, delivery and impact across three main areas, children's services, schools and youth services, together with its partnership work to win the award.

Alan Wood, Hackney Council's Director for Children's Services and Chief Executive of The Learning Trust, said: 'The Children's Services award is recognition for our dedicated staff and our talented and resourceful young people, of whom we are immensely proud. Our Reclaiming Social Work programme, GCSE results, Academies programme, and Youth Services have all achieved well deserved successes over the past year. They have demonstrated our commitment to making sure children and young people in Hackney have the skills and aspirations to fit them for the future.'

In a write up of the night, LGC's Emma Maier said: 'The biggest winner was Hackney LBC who took home three award. [Winning] Children's Services for a strategy that demonstrated a scale of ambition underpinned by a clear philosophy and a well structured delivery as well as showing a clear evidence of impact.'

The Council also won the awards for Place of the Year and Employee Engagement and was highly commended as Council of the Year.

ENDS

Notes to editors

1. Children's Services highlights for 2009 included:

* Children's Social Care - Hackney took decisive action to introduce the Reclaiming Social Work programme, a model designed to provide practitioners with all they need to

manage the complex role of social work and deliver better outcomes for local families. Key to the success of the model, which became operational in January 2008, are an extensive and rigorous recruitment campaign and a bespoke training programme in partnership with prestigious educational organisations.

To be confident of the success of the model, and to measure the improvement in the levels of service offered, we commissioned Professor Eileen Munro from the London School of Economics to lead a two/three year evaluation. The first report was published in March 2009 (the next is due by the end April 2010) and the initial findings are positive.

* Schools - In August 2009, Hackney's secondary schools achieved outstanding GCSE results with a nearly 9 percentage point increase in the proportion of pupils getting five A*-C grades, including English and maths. Mossbourne Community Academy was the first academy in Hackney to enter pupils for GCSEs in 2009, and 84% of pupils gained five or more good grades - our results were above the national average for the first time ever.

In September our fourth new school City Academy opened in Homerton, bringing us closer to the end of a programme to provide 1,800 new secondary school places across the borough by opening five new mixed, non-denominational, non-selective secondary schools that we are building under the Academies programme.

Hackney's Building Schools for the Future programme, an exciting programme that will transform all secondary and special needs schools in the borough by 2015, is well underway. The aim is to continue to push up educational standards by providing 21st century learning environments.

* Youth Services - In March, Hackney secured nearly £5m towards its Myplace project to deliver a borough-wide 'hub and spoke' approach to improve youth facilities.

The Council's pledge to make the Hackney 'a good place to grow up' was given an added boost in May, when Hackney Youth Services attained the National Youth Agency Quality Mark National Award. The borough has a vibrant Youth Parliament, which has a marked influence on policy at a high level; the Youth Service was a pioneer in the development of a Youth Inspectors scheme; and young people are intrinsically involved in the Youth Service commissioning process.

In September, Justice Secretary Jack Straw visited and praised a pioneering project that is helping to turn Hackney's young offenders away from crime and ensuring they make amends to their local communities by working on projects that benefit their neighbourhoods. Already, more than 45 local young offenders have undertaken around 700 hours of community reparation work thanks to the work of the Hackney Youth Offending Team.

2. The Learning Trust is the not-for-profit company which runs all the education services for Hackney Council.

3. The LGC judging panel for Children's Services included:



- * Ray Auvray, Executive Chairman, Prospects Services Ltd
- * Dr Ian Birnbaum, Strategic Director Children, Young People & Learning Services, London Borough of Sutton
- * Bernard Mcleary, Chief Executive, Learning & Teaching Scotland

For more information

Contact: Gracia Douglas, Media Officer, Hackney Council, 020 8356 3512 or gracia.douglas@hackney.gov.uk

Rob Blackstone - LBH - chair of Market Development spoke at the mental health sig

Rob Blackstone-Commissioner for learning difficulties & mental health services -LBH came to the mental health special interest group to talk about the changes going on in mental health with the New Horizons consultation, Transformation and increased talks across the four boroughs re commissioning

[Click here to download the minutes of the meeting](#)

Rob will also be chairing the market development board - transformation and will be coming to the Health & Social Care Forum to talk about that board on the 26th April 10am. The HSCF Forum will be meeting 10-12 at HCVS, 84 Springfield House, 5 Tyssen Street, London, E8 2HY all welcome but please let me know you are coming - the other speaker will be David Woodhead on the 13 health inequality priorities that will be the basis for commissioning this year

Wider News

£125k salary for next Alheimers Society chief executive is outrageous, says Canterbury committee

By John Plummer, Third Sector Online, 6 April 2010

Society defends pay strategy as it seeks replacement to Neil Hunt in 'vital and complex' role

A prominent member of the Alzheimer's Society has described the charity's decision to pay its new leader a salary of about £125,000 as "verging on the immoral".

The organisation is seeking a successor to chief executive Neil Hunt, who departed in January without serving his notice period. Hunt was paid between £110,000 and £120,000, set by the society's remuneration committee.

Roger Newman, a committee member of the Canterbury and District branch, who was awarded an MBE for charitable services, described the salary as "outrageous", particularly in the existing economic climate.

"Let's go instead for someone dedicated and empathetic and willing to serve because they have a feeling that it is right to do so," said Newman.

Ruth Sutherland, the society's acting chief executive, said the position being advertised was a vital and complex role.

"The society has an agreed pay strategy for all its salaries, including that for our chief executive," she added.

"This is to ensure that we are able to recruit the highest calibre candidates with the right skills and experience to improve the lives of those living with dementia.

"We have advertised an appropriately competitive market-referenced salary to maximise our ability to attract the right chief executive."

Sutherland said: "The exact salary will be negotiated with the right candidate but any increase will represent a growth in the role and the market rate at the time of recruitment." The society had an income of £51.7m in the year 2008-9.

Political parties tell NAVCA how they will support voluntary and community action

NAVCA asked the three main political parties to outline how they would support voluntary and community action if they win the election. We have published their

responses in NAVCA's policy bulletin Circulation.

Download the three articles:

Labour (Word, 279KB) Conservatives (Word, 278KB) Liberal Democrats (Word, 281KB)
Also read NAVCA's campaigning document: Strong Independent Roots. This outlines six specific requests of government and six pledges of action NAVCA will take.

7 April 2010

The 'F' word in Control article on the way personalisation is being implemented inc questions to ask

A lot of effort has gone into personalisation. You'd expect big improvements in the lives of people who need support. But you'd be disappointed. Too little has changed. Often the effort has simply gone into attaching new words to old behaviours says Julie Stansfield, In Control CEO. Why? We can find some answers in Russel Ackoff's Management f-LAWS. We need to pay attention to three f-LAWS if we want real change:

- 1) leadership
- 2) a sense of urgency

3) action to change the whole (rather than tinkering with parts).

f-LAW 1: Leadership is based on talent and talent can't be taught. Significant change can't happen without inspired, hard-working, risk-taking leadership. All the leadership programmes in the world can't make leaders out of people who lack talent or don't care. This doesn't mean that leadership is scarce – as long as we include but look beyond people with manager titles: people who use services, families, community and business people, and the stars in service organisations. But too often authorities don't invest in developing citizen leaders. Instead, they dvertise for project managers. Passion for real change in people's lives isn't necessarily a requirement in job ads.

f-LAW 2: The only thing more difficult than starting something new is stopping something old.

Recently, a woman rang the In Control advice line and said: 'My social worker told me I am being put into the personalisation service, s that you?' In Control and Putting People First have created guidance that uses a new vocabulary. But, often, the same old practice is dressed up with the new words. Real change can't happen unless we are deeply dissatisfied with the way things are. You can't stop smoking unless you're really fed up with being a smoker. And we can't expect people who apply for services to drive the change.

They come to services as a last resort and at a time of crisis. They will generally accept

dysfunctional services because they don't know there could be a better option. Making the public aware of the damage done by the existing system needs courageous leaders who have the guts to work urgently for something better.

f-LAW 3: You rarely improve an organisation as a whole by improving the performance of one or more of its parts.

We often hear managers say 'We haven't got to the co-production part yet. We are still working on the Resource Allocation System'. This piecemeal approach can't work. If bureaucratic processes define how change can happen, then things will get stuck – people may get an allocation but have no one to work with to design support that really fits.

Leaders create a vision of how each part fits the whole. They motivate the change by keeping the purpose – better lives and stronger communities – right up front. Answers to the following questions can tell us how much those in positions of authority want real change:

How much do we invest in discovering the leadership stars in our area? What do we invest in supporting those stars to increase their knowledge and skills and develop their ability to influence real change? How many of the people paid to take responsibility for planning and implementing change have direct experience of receiving services?

How much time do managers spend in people's front rooms, listening to those who use the services?

How many change managers have mentors who use services?

How clearly and publicly do those in authority acknowledge that the current system can't work?

Do they present a vision of how the whole system can better serve the whole community?

Answers will get better as a social movement if ordinary citizens grows and demands change. The energy to build this movement will come from those who believe the current system is unacceptable.

More information: www.f-laws.com

source in Control

New measures to support sector organisations

John Denham, Secretary of State for Communities and Local Government, has announced new steps to strengthen local voluntary & and community organisations.

The four measures are:

New support to transfer publicly owned buildings to the ownership or control of local voluntary groups
A series of new grants which will let local organisations become self-sufficient
New guidance to local councils, telling them to make sure that third sector organisations must be given a fair chance to bid for local council contracts
New measures outlined in the Budget, to enable community groups to raise new finance and to play a bigger role in delivering cost-effective services which prevent, rather than treat, social problems
Mr Denham said, "We know that services are best when delivered locally so they



meet the needs and aspirations of the community - and it is often the voluntary or not-for-profit groups that are closest to that community.

"They have greater trust invested in them, and they can represent individuals and communities whose voices may not always be heard. They can also often take a more cross-cutting approach to delivering local services - and should be used to their full potential."

CLG news item
8 April 2010
Source NALGO

Funding Opportunities and Tenders

up to £1500 grants for sports coaching

PlaySport London: Free Sport 2010

PlaySport London: Free Sport, as part of the Mayor's Plan 'A Sporting Future for London', aims to provide free sporting opportunities to Londoners. The programme provides grant funding to sports clubs and community groups in order to encourage greater participation in sport in the build up to the 2012 Olympic and Paralympic Games.

Offering free sporting activities for people of all ages, the overall aim of the programme is to increase the number of people regularly taking part in sport across London.

As part of the programme, sports clubs, organisations and youth and community groups can apply for grants of up to £1,500 with funding available for all sports and physical activities, focusing on sports coaching sessions. A key aim of the 2010 programme is to provide quality coaching and long-term participation opportunities in both the build up to, and legacy from, the London 2012 Olympic and Paralympic Games.

Register here to apply for the PlaySport London: Free Sport 2010 programme.

view website here

Tender Notification - Developing a Migrant Strategy for Hackney

HCVS is seeking to recruit a consultant or organisation who will lead the development of a draft Migrant Strategy for consideration by the Local Strategic Partnership – Team Hackney

Closing date: 30 April 2010

Please contact: Call 020 7923 1962 or email jake@hcvs.org.uk – click here for the tender: http://www.hcvs.org.uk/EN/store/grants06-07/10_migrant_tender.doc

Team Hackney Grants open

Team Hackney Community Grants 2010/ 11 are open to voluntary and community sector (VCS) organisations for projects which benefit local people and meet priorities for Hackney. Hackney Council for Voluntary Service (HCVS) has been commissioned by Team Hackney to manage this funding programme.

You can apply for ONE of the three grants below:

Small grants between £1,000 and £5,000
Medium grants between £6,000 and £15,000
Large grants between £16,000 and £30,000.

You can apply for projects which contribute to:

- * Raising educational attainment of pupils at Key stages 1 to 3
- * Supporting 14-25 year olds in education, employment or training
- * Energy Efficiency and fuel poverty
- * Safer Communities
- * Supporting independent living
- * Reducing Worklessness
- * Reducing Health Inequalities.

All applications should contribute to:

- * Reducing Child Poverty
- * Community Cohesion.

Closing date: 12noon, Friday, 28 May 2010

How to apply for a grant: This year we have introduced an Eligibility Check, where you can check if your organization is eligible for a grant. Everyone must complete this before they can access the application form.

There are two options for completing the application form:

1. You can either use our new online application form OR
2. You can use the standard Word document form which you can download to your computer and complete as in previous years.

Click here to start the Eligibility Check to apply for Team Hackney Community Grants: <http://www.hcvs.org.uk/grants/eligibility.aspx>

Why is there an Eligibility Check?

We have made this the first part of the application process to help you in the application process and be more clear and transparent in our grants administration.

This has always been part of the main application form and is usually carried out by HCVS Grants team on submission of completed applications. Previously, many organisations have missed out in funding because they were ineligible or didn't have or submit some additional information.

By separating out the eligibility criteria, we hope to enable more people to have successful applications.

HCVS can provide the following support with your application:

- Book an appointment with one of our Advisors – call Popi or Judy on 020 7923 1962
- Book a place on one of our three How to apply workshops below:
http://www.hcvs.org.uk/EN/store/grants06-07/2010%20THCG/THCG_Bookingform.doc
 - o Thursday, 15 April 2010, 9.45am – 1pm
 - o Thursday, 15 April 2010, 1.30pm – 4.30pm
 - o Thursday, 22 April 2010, 6 – 8pm
- If you have a quick question, why not try our Questions and Answers page first, it may have the answer you need! Click here: <http://www.hcvs.org.uk/en/pages/funding-grants/thcg2010/faqs.aspx>

HCVS Applicant Charter

HCVS is committed to being a fair and transparent Grants Administrator. [Read more](#)

here: <http://www.hcvs.org.uk/en/store/thcg/HCVS-applicants-charter.doc>

Click here to start the Eligibility Check to apply for Team Hackney Community Grants: <http://www.hcvs.org.uk/grants/eligibility.aspx>

About HCVS Grants programmes

HCVS manages a number of local grants programmes for the VCS. Our process for managing these programmes has been described by Team Hackney's auditors (PWC) as "highly effective and efficient" and engaged hundreds of VCS organisations to deliver grassroots projects. Feedback from our user survey last year reported that 93% of our users rated our grants programmes positively.

We are fully committed to the notion that grants are an effective way of engaging the VCS and not always necessarily a route to commissioning or response to commissioning. Grants are a key part of what we do but we understand that funding needs to be accessible to the whole sector and not always tied to strategic priorities. Therefore, work continues on the accessibility of our grants programmes with the view of getting the balance right between grant criteria, amount of funding available, monitoring requirements and evaluation.

For more information, please contact Elizabeth Adebola, Grants Manager on elizabeth@hcvs.org.uk

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Tender to arrange opening event Dalston Station £25-50k

UK-LONDON: OPENING EVENT - DALSTON UNDERGROUND STATION

Entry Date: 08/04/2010

Reference: S2G100408128469/01

Type of document: Contract notice

Country: United Kingdom

Competitive Contract Notice

1. Title: UK-London: Opening Event - Dalston Underground Station
2. Awarding Authority: London Borough of Hackney, Postal Address: Town Hall, Mare Street, Hackney, Town: London, Telephone: 020 8356 1674, E-mail: Eduardo.Araujo@hackneyhomes.org.uk, Contact Point(s): Eduardo Sequeira de Araujo, For the attention of: Eduardo Sequeira de Araujo, Postal Code: E8 1EA, Country: UNITED KINGDOM, Fax: , General address of the contracting authority (URL): www.hackney.gov.uk, Address of the Buyer Profile (URL):
3. Contract type: Services
4. Description: The opening of the Dalston Underground Station will take place on 23rd May 2010 and to celebrate, the London Borough of Hackney together with TfL, are planning an opening event.

The event will take place in either June or July (date and times TBA). It is envisaged that a number of politicians or dignitaries will attend the event and the event will link in with a

variety of other celebrations in the area.

We require an events management or production company to manage and deliver this event on our behalf.

5. CPV code: 79952000: Event services.

6. NUTS code: UKI12.

7. Main site or location of works, main place of delivery or main place of performance: Inner London - East.

8. Reference attributed by awarding authority: HPS/N&R/0055

9. Estimated Value of Requirement: Category J: 25K to 50K

Currency: GBP

10. Deadline for expression of interest: 22/04/2010

Time: 12:00

11. Address to which they must be sent: London Borough of Hackney, Postal Address: Email submissions only, Town: , Telephone: , E-mail:

Eduardo.Araujo@hackneyhomes.org.uk, Contact Point(s): Eduardo Sequeira de Araujo, For the attention of: Eduardo Sequeira de Araujo, Postal Code: , Country: , Fax: , General address of the contracting authority (URL): , Address of the Buyer Profile (URL):

12. Other information: Proposals should be submitted by email to Eduardo Sequeira de Araujo no later than Midday, 22nd April at Eduardo.Araujo@hackneyhomes.org.uk.

The specification and Request for Quotation Form can be downloaded from the London Borough of Hackney's website at the following link: <http://www.hackney.gov.uk/f-tenders-828.htm>

13. Submitted date: 08/04/2010

Jobs and Volunteering

Community Links Consultancy and Training Manager Vacancy

Hoxton Select – Youth Programming Panel Co-ordinator

Experienced project co-ordinator with the ability to engage with young people and exceptional understanding of programming performing arts required. Following a successful application to the Arts Council for England, this post has been created to develop a youth-driven programming function within a forward thinking arts venue. The post-holder is required to have an understanding of running a programming venue coupled with the ability to engage companies, working across a range of art-forms, in an innovative process. The successful candidate will have a passion for the arts and a genuine interest in supporting young people in their decision making.

Specific Details

Term: 14 month contract
Reporting to: Programme and Leases Manager / Group Director
Hours: 2 / 3 days per week (during office hours 10 – 6 Monday to Friday)
Pay: Pro rota equivalent to £19,000 per annum
Contract Type: Freelance / PAYE options offered

Please email applications to sophie@hoxtonhall.co.uk by 5pm Thursday 22 April 2010.
Interviews will be held 28/29 April.

[Click here to download the Job DDescription & application form](#)

MENTAL HEALTH SERVICE MANAGER

Derman provides a range of health related services including advocacy, mental health support, counselling and welfare rights advice to Kurdish, Turkish and Cypriot Turkish people in Hackney. Our services have expanded rapidly in recent years in response to the growing need from our communities.

Making equal access a priority has helped Derman become indispensable for the communities it serves. Derman now enjoys an excellent reputation with the local Kurdish, Turkish and Cypriot Turkish communities as well as being respected by health professionals.

MENTAL HEALTH SERVICE MANAGER

One full time (36 hours a week)
£32,000 pa

The Mental Health Service Manager will lead the Mental Health Team into its next

development phase. Applicants will need proven experience of managing a large team at a senior level, evidence of success in developing a service, working in a complex environment and knowledge of NHS mental health services. You will need to speak English and Turkish. Speaking Kurdish (Kurmanji) would be a great advantage. The post is subject to a CRB check.

You can request the application pack from Zafer Kursun at zafer@derman.org.uk

Closing date 7 May 2010 - 12 noon

Interviews will be held the week beginning 17th May 2010

Only those short-listed will be informed of the result.

Anne Frank Trust needs Trustees

London

Closing date: Friday 23 April 10am

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Dear Rebecca

We are working to assist The Anne Frank Trust to attract a number of new trustees who bring experience relevant to the charity's work.

If you are interested in becoming a trustee we would be delighted to hear from you, but if not we'd be grateful if you would pass the information on to your contacts.

To register your interest, please upload your CV here – it only takes a few moments.

Thank you in advance for your interest and for help you are able to give.

Kind regards

Simon Lloyd

Director, Nfp Resourcing

Description

As a Trustee, you will play a key role in delivering our strategy to encourage young people across the UK to challenge prejudice and become involved and active in their communities.

Does it distress you to read about the increase in hate crimes, racist attacks and gang



violence? Do you believe that it is crucial that we improve the chances of young people from socially deprived backgrounds to help raise their aspirations? Do you think that they can be helped by being taught tolerance?

The Anne Frank Trust addresses these issues of lack of social cohesion by encouraging people to embrace positive attitudes, responsibility and respect for others. How do we do this? By using the power of Anne Frank's diary and the memory of the Holocaust to bring serve as an inspiration to young people; to strive to make a difference in their own lives by becoming more active citizens.

If you share our vision of a society where every young person has the chance to succeed, then consider this unique volunteering opportunity. As a Trustee, you will play a key role in delivering our strategy and supporting young people throughout the UK.

We are looking for outstanding individuals to join our Board with strong experience and knowledge relevant to our work, especially in the areas of education and skills, community cohesion and the criminal justice system. You will want to get involved in the Trust and to be an advocate for our work.

This is a voluntary position but the rewards are great. You will be part of a team of inspirational people who achieve extraordinary goals with very little resource. You will share in the pride of helping thousands of young people be more active and positive citizens in today's society.

To find out more about our work, please visit:

www.annefrank.org.uk

New to being a trustee?

For more information about the role and responsibilities of trustees, download The Charity Commission's guides using the buttons above

For further guidance:

www.charitycommission.gov.uk

www.trusteenet.org.uk

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As a Trustee, you will play a key role in delivering our strategy to encourage young people across the UK to challenge prejudice and become involved and active in their communities.

Does it distress you to read about the increase in hate crimes, racist attacks and gang violence? Do you believe that it is crucial that we improve the chances of young people from socially deprived backgrounds to help raise their aspirations? Do you think that they can be helped by being taught tolerance?

The Anne Frank Trust addresses these issues of lack of social cohesion by encouraging people to embrace positive attitudes, responsibility and respect for others. How do we do this? By using the power of Anne Frank's diary and the memory of the Holocaust to bring serve as an inspiration to young people; to strive to make a difference in their own



lives by becoming more active citizens.

If you share our vision of a society where every young person has the chance to succeed, then consider this unique volunteering opportunity. As a Trustee, you will play a key role in delivering our strategy and supporting young people throughout the UK.

We are looking for outstanding individuals to join our Board with strong experience and knowledge relevant to our work, especially in the areas of education and skills, community cohesion and the criminal justice system. You will want to get involved in the Trust and to be an advocate for our work.

This is a voluntary position but the rewards are great. You will be part of a team of inspirational people who achieve extraordinary goals with very little resource. You will share in the pride of helping thousands of young people be more active and positive citizens in today's society.

To find out more about our work, please visit:

www.annefrank.org.uk

New to being a trustee?

For more information about the role and responsibilities of trustees, download The Charity Commission's guides using the buttons above

For further guidance:

www.charitycommission.gov.uk

www.trusteenet.org.uk

Support Worker Band 3- East London Foundation Trust

Job Title: Support Worker Band 3 Employer: East London NHS Foundation Trust
Department: City & Hackney Community Rehabilitation Team Adult Location: Hackney, London
Salary: £15,610-£18,577 Job Type: Permanent Staff Group: Additional Clinical Services
Pay Scheme: Agenda for change Pay Band: 3 Working pattern: 37.5 Hours/Week
Closing Date: 15/04/2010 Add this vacancy to my job basket

Description East London NHS Foundation Trust is a mental health trust which provides services to the City of London, the London Boroughs of Hackney, Tower Hamlets and Newham. The Trust also provides forensic services to the London Boroughs of Barking and Dagenham, Havering, Redbridge and Waltham Forest, and provides some specialist mental health services to North London, Hertfordshire and Essex.

We provide a range of community, outpatient and inpatient services for children and young people, adults and older people.

The Trust's Headquarters are located in Tower Hamlets. We operate from 47 community sites, four main inpatient sites and have 660 inpatient beds. The Trust has an income of £184.7 million and most of this comes from our local Primary Care Trusts.

The Trust is linked with the University of London, City University and South Bank University.

An exciting opportunity has arisen for an enthusiastic individual to join the Rehabilitation and Recovery Adult Mental Health Team. This stimulating and challenging role will offer the post holder the opportunity to work as part of a diverse and developing service. We are a multi-disciplinary mental health team which offers support to people with mental health problems who have experienced a great deal of difficulty over many years. These difficulties may include employment, day to day skills, accommodation & social activities. Enabling choice, recovery, independence and social inclusion is the goal for everyone in our service.

The ideal candidate will have experience of working as part of multidisciplinary mental health team and will have the ability to manage their own caseload effectively. The applicant should have experience of working in partnership with individuals experiencing severe and enduring mental health needs, providing emotional and practical support as required by individual care plans. The candidate needs to be able to communicate clearly in writing or verbally with a wide range of people and organisations. The applicant should be prepared to work towards gaining a NVQ L3 Certificate in Promoting Independence or equivalent competence based qualifications.

We aim to offer a supportive and stimulating environment, regular professional supervision, and training opportunities. An enhanced CRB check will be required for this role. This is a full time post working 37.5 hours per week. For further information please contact Janice Robertson (Team Manager).



SALARY INCLUSIVE OF THE HIGH COST AREA SUPPLEMENT: £19,646-£22,613 per annum

*PLEASE NOTE – IF YOU ARE SHORTLISTED FOR THIS POST YOU WILL BE CONTACTED BY THE HUMAN RESOURCES DEPARTMENT VIA E-MAIL, PLEASE ENSURE THEREFORE THAT YOU CHECK YOUR E-MAIL ACCOUNT REGULARLY. ALL SUCCESSIVE CORRESPONDENCE WILL ALSO BE SENT VIA E-MAIL.

IF YOU DO NOT HEAR FROM US WITHIN FOUR WEEKS OF THE CLOSING DATE, PLEASE CONSIDER THAT YOU HAVE NOT BEEN SHORTLISTED ON THIS OCCASION.*

We reserve the right to bring forward the closing date should we have an overwhelming response to this advert.

As part of our commitment to improving working lives, we have a range of innovative work-life balance policies and applications are welcome from people interested in working flexibly. Single Living accommodation may be available. Committed to equal opportunities we welcome applications from people who reflect the diversity of our service users including those with mental health problems.

For further information about our Trust please click on the link to East London NHS Foundation Trust website.

In line with the jobcentreplus two ticks symbol, all applicants who have declared that they have a disability and who meet the essential criteria for a post will be shortlisted.

All posts that involve regularly caring for, supervising, training or being in sole charge of children and/or vulnerable adults will be subject to an enhanced CRB check.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (193 KB)Person Specification (36 KB)Policy Statement on the Recruitment of Ex-Offenders (176 KB)Recruitment Information on Foundation Trust (181 KB)Routes 2 Employment - Positive Statement (178 KB) Further Links None Available.

Contact details If you would like to talk to somebody about this vacancy then please contact:

Contact NameJanice RobertsonEmail

Addressjanice.robertson@eastlondon.nhs.ukTelephone0208 826 2600

CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Apply now

Bi-lingual Health Advocate

Job Reference: 293-90039 Job Title: Bi-lingual Health Advocate Area of Work: Staff Bank Employer: Homerton University Hospital NHS Trust Department: 293 Advocacy Service Location: London Salary: Band 4 Job Type: Bank Staff Group: Administrative & Clerical Pay Scheme: Other Pay Band: Other Working pattern: As and When
Date: 14/04/2010 Add this vacancy to my job basket

Closing

Description The Homerton is an innovative Foundation Trust providing a wide range of services to the local community of Hackney and specialist services on a national level. Located in the multicultural east end of London we are situated close to the heart of the capital.

The Homerton is the closest hospital to the London 2012 Olympic and Paralympic Games Park and is the designated hospital for the Park. The Hospital has easy access to the M11 and Stratford International railway station, with major improvements to transport planned in the lead up to the Games.

Homerton University Hospital NHS Foundation Trust's Advocacy Service provides health advocacy and interpreting services to patients who cannot speak English. The service aims to ensure access to services and information in relation to their healthcare whether they be attending an outpatient appointment or being receiving care as an in-patient.

We are looking for Health Advocates in the following languages:

- * Cantonese
- * Gujarati
- * Mandarin
- * Turkish
- * Vietnamese

You will have experience of working and interpreting within a healthcare setting and be able to demonstrate the ability to communicate effectively between clinician and patient in sensitive situations. A broad knowledge of a range of health situations and terminology is required as well as the ability to translate such issues in a way that the patient can understand.

Knowledge and understanding of patient confidentiality & equal opportunities are also essential.

Hours are sessional, Monday to Friday 09.00 – 17.00.

As a health advocate recruited to our internal bank of workers, you will be asked to work



for a defined period of time, as and when required, to support the work of the core advocacy service. There is no mutuality of obligation and therefore no work is guaranteed and you are not obliged to accept work offered to you.

For further information regarding the post please contact:
Amrik Devgun, Service Manager, on 020 8510 7931 020 8510 7179.

For information on Staff Bank please contact the Staff Bank Team on
020 8510 7061.

We advise candidates to read all of the attached documentation prior to submitting an application.

Your supporting statement is used to determine your suitability for the post and should be used to demonstrate your relevant skills.

Once you have submitted an application it is essential that you check your email on a regular basis for updates and shortlisting information.

The Trust welcomes applications from candidates wishing to job share with or without job share partners.

Committed to Equal Opportunities.

Overseas candidates wishing to apply, who would require immigration sponsorship, can self-assess the likelihood of obtaining a Certificate of Sponsorship for the post on the UKBA website.

Applications from job seekers who require Tier 2 sponsorship to work in the UK are welcome and will be considered alongside all other applications. However, non-EEA candidates may not be appointed to a post if a suitably qualified, experienced and skilled EU/EEA candidate is available to take up the post as the employing body is unlikely, in these circumstances, to satisfy the Resident Labour Market Test. The UK Border Agency requires employers to complete this test to show that no suitably qualified EEA or EU worker can fill the post. For further information please visit: UK Border Agency website.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (37 KB)Person Specification (29

KB)Recruitment_Pack_Why_Homerton (129 KB)Guidance Notes On Submitting An Application (119 KB)Equal Opps document (132 KB)Remploy Leaflet (50 KB) Further Links Homerton WebsiteDetailed travel information for finding the Homerton easily CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Tier 2 Certificate of Sponsorship (formerly a Work Permit) This job is unlikely to attract a Tier 2 certificate of sponsorship (formerly a work permit). Applications from candidates who require Tier 2 immigration status to work in the UK may not be considered if there are a sufficient number of other suitable candidates. To apply for a Tier 2 certificate of sponsorship, employers need to demonstrate that they are unable to recruit a resident worker before recruiting an individual from overseas. For further information please visit Home Office UK Border Office.

Apply now

Business Manager to the Chief Executive

Job Reference: 524-DD709Job Title: Business Manager to the Chief ExecutiveEmployer: City & Hackney Teaching PCT NHSLocation: LondonSalary: £45,068 - £52,838 (pending) Job Type:Fixed Term Temporary Staff Group:Administrative & Clerical Pay Scheme:Agenda for change Pay Band:8a Working pattern:37.5 hours per week Closing Date:14/04/2010 Add this vacancy to my job basket

Description Are you looking for rewarding work in a major local organisation that really makes a difference? NHS City & Hackney could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

The NHS jobs proforma is not being used for applications for this post. Please note that all CV's and supporting statement addressing Part One of the Person Specification and email it directly to jen.knight@attenti.co.uk at Attenti

NHS City and Hackney is an organisation that is leading the way in improving the health and wellbeing of the people of Hackney and the City of London. At the forefront of Practice Based Commissioning, we are also engaged in the further evolution of community based services with the aim of providing access to high quality and responsive health services for all of our residents.

This exciting and challenging task means that the work of our Chief Executive and her Office is varied and demanding. As Business Manager, you will oversee complex change projects; respond to queries from MPs and the public and co-ordinate contact with our external partners.

You will work to ensure that projects are delivered on time that all communications are



professional and timely and that emerging issues are identified and responded to appropriately. With such a broad range of stakeholders and strategic programmes, there must be a constant readiness to address a whole variety of issues in an effective way.

You will have a developed understanding of the NHS, experience of managing projects and programmes, a proven ability to manage relationships with diverse stakeholders and an ability to effectively prioritise a broad range of activities. With good communication skills and emotional intelligence, you will be able to establish yourself as a consistent champion of the work of the Chief Executive's office internally and externally.

Please contact Jen Knight on 020 7422 0623 or Mark Laffan on 020 7422 0626.

To apply please attach your CV and supporting statement addressing Part One of the Person Specification and email it directly to jen.knight@attenti.co.uk at Attenti.

Closing date: 14th April 2010

Please note that role will be subject to various pre-employment checks.

The closing date given is a guide only. There may be some occasions where we have to close a vacancy once a sufficient amount of applications have been received. It is therefore advisable that you submit your application as early as possible.

We will also be hosting Olympic sports in 2012, and as a result, the area is benefiting from significant regeneration and redevelopment in the years leading up to these events.

Come and join us to be part of the positive changes taking place!

Please note that all shortlisted applicants will be contacted by email via NHS Jobs.

Applicants are advised to check their email accounts regularly. If you have not been contacted within 4 weeks of the closing date you should assume you have not been shortlisted.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (247 KB)Accommodation leaflet (359 KB)Information for Job Applicants (48 KB)Positively Diverse document (Pdf) (190 KB)Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact:
Contact NameJen KnightEmail Addressjen.knight@attenti.co.ukTelephone020 7422 0623

CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions



Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Apply now

Enterprise Manager - Lifeline

<p align="left">LifeLine is a dynamic and innovative charity working with families and young people across London.

<p align="left">We are looking for an exceptional enterprise manager to join our management team and bring a spark to our centre in Hackney. This is a growing Hub, bringing a number of providers together. You must have outstanding customer service skills and be passionate about partnership with the ability to facilitate the development of excellent services for the community.

<p align="left">You will have experience of managing business centres, developing regeneration and employment opportunities and getting the best out of your team and your centre.

<p align="left">It is essential that you have a commitment to service delivery, can work as part of a team, enjoy a challenge, and are flexible to work at any of our sites across London.

<p align="left">For an application pack or to find out more about us, visit <http://www.lifelineprojects.co.uk/> or contact careyluke@lifelineprojects.co.uk or phone on 0208 597 2900.

Salary:£tbc

Location:Hackney

Closing Date:30 April 2010

Publications and Websites

Promoting Mental Health in Churches- a new report from SAFH

We are delighted to present a new report: 'Promoting Mental Health in Churches - Reaching Congregations: The Lessons Learnt', which you can download here.

This report describes a successful two year pilot project undertaken by Social Action for Health in which lessons were learnt about reaching out to local black majority churches in east London to raise the issues of mental health, mental illness and to give information on services.

SAfH Mental Health Guides, lay people with experience of mental health services, ran interactive sessions with congregations using Christian imagery and language to develop awareness, challenge stigmatisation and encourage the churches to offer a warm welcome to people with mental health problems.

We are hoping that the lessons learnt can be utilised to build more positive relationships between local churches and local mental health services. For an evaluation of the project please click here.

Full guidance on Vetting and Barring Scheme for organisations and individuals

The Home Office has now put online full guidance to help employers and voluntary groups implement the Vetting and Barring Scheme. It covers every aspect from who is covered to how the process works and the implementation timetable.

Organisations are expected to start at <http://www.businesslink.gov.uk/vbs>, while employees or volunteers would find <http://www.direct.gov.uk/vetting> more appropriate. Hard copies of the guidance for those who do not have internet access are available via the VBS helpline on 0300 123 1111. Home Office news release.

Add new comment

Acevo guide to getting round the table

Commissioner RoundtablesIf the third sector is to realise its most effective contribution to public service delivery, then it is essential that front-line organisations develop relationships with their potential commissioners. These relationships must foster trust and understanding. This necessitates the need for that relationship to develop and deepen

over time.

In their research on the commissioning of third sector organisations the IDEA1 found that 87% of commissioners agreed that third sector organisations understood users, particularly those from 'hard to reach' communities. Despite this only 21% of commissioners said that they always consulted the third sector at the early stages of the commissioning process, although a further 28% said they did so 'often' and 38% 'sometimes'. Of those that were consulted, 59% of large third sector organisations said they had been involved in specific service consultations compared to only 26% of small third sector organisations.

There is clearly much work to be done to capitalise on the recognition of good practice and turn it into regular consultation, particularly where smaller groups are concerned. This is a key role infrastructure organisations can play; bringing together the front-line charities, community groups and social enterprises that make up the third sector with potential commissioners. As connections are made, infrastructure bodies can help sow the seeds for new opportunities and innovation in the public services that the groups they represent and work with can deliver.

Based on the experience of running a number of commissioner roundtable events with third sector organisations around the country ACEVO have produced a guidebook called Getting Round The Table, which is aimed at helping third sector organisations plan and prepare for effective meetings.

Download Getting Round The Table [PDF 1,032KB]

Source Acevo

The future of charity membership

Submitted by voluntarynews on 9 April 2010

The latest title in NCVO's Future Focus series asks 'What will membership be like in 5 years time?'

It looks at six "drivers": Changing sources of identity, Changing attitudes to money and consumerism, Increasing availability of (no cost) information, The rise of the social web, Changing expectations of participation and The commodification of membership.

Series ordering information at <http://www.3s4.org.uk/about/publications/future-focus>, or download (pdf, 3.21MB).

Summarising the understanding of participation

Submitted by voluntarynews on 9 April 2010 in The first two summaries based on the 'Understanding participation: A literature review' (produced by Pathways to Participation in January) are available.

Get 'What is participation? Towards a round-earth view of participation' or 'What are the drivers of participation? Participation in context' (pdfs of around



400KB) from <http://pathwaysthroughparticipation.org.uk/resources/>.