



C&H HSCF Newsletter Health & Social Care Newsletter

Consisting of news articles from 2009-09-21 to 2009-09-25

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Local Notices

City & Hackney Carers Centre Party - all welcome

City & Hackney Carers Centre Party – Wednesday 30th September 2-6pm City & Hackney Carers Centre has recently moved to a much improved building which they hope to develop into a Centre of Wellbeing for Carers. To celebrate this move and in recognition of the diversity of the Borough and of the clients the Centre supports they are holding what promises to be a truly magical party where carers can experience sights and sounds, food and entertainment from around the world. They will be invited to step into the heady delights of the Middle East, the bustle of a Turkish Bazaar and experience the refinement of an Olde English Tea Shoppe. The vibrancy of the Caribbean, the excitement of Africa and the mysticism of South Asia all await. A magic show for young and old will be followed by the hugely popular Bollywood dancing display. Visits from the local MPs are expected and several senior representatives from Hackney and the City have been invited to speak and to meet with carers. The Carers Centre recognizes the difference unpaid carers make both to the person they care for and to society in general. The unpaid work of carers saves the UK a staggering £87bn per year – more than the total amount spent by the NHS. Carers often miss out on employment and educational and social opportunities and many have to juggle the demands of caring with the pressures of their working lives. The Carers Centre offers benefit and welfare advice, counselling, therapies and advocacy. The service is for all unpaid carers over the age of 16 with specialist support for young adult carers, older carers and carers of people with learning disabilities and those with mental health problems. The Centre also offers group support including a men’s group, Turkish speaking groups, a Sunday afternoon and an evening group. A new venture will be to hold a training and support group for those affected by someone’s drug or alcohol use in partnership with the Drug and Alcohol Team. The Carers Centre also works closely with the London Borough of Hackney and City of London Corporation in its provision of support for carers. Carers interested in going to the party, to be held on Wednesday 30th September 2-6pm, or to find out more about the Carers Centre and carers’ support please visit the Centre at 96-102 Springfield House, 5 Tyssen Street, E8 2LZ or call 020 7923 8750.

New Floating Support service for Older People in Hackney

[Click here for the leaflet](#)

Training on equality and diversity

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Promoting equality & diversity at work ..More



Wed, 14 October 2009, 10am - 1pm - £20

Venue: Hackney Voluntary Action, 92 Dalston Lane, Hackney, E8 1NG

Please contact: If you would like to book a place at this training please contact Nike Malomo on info@hackneyvoluntaryaction.org.uk or 020 7241 4443.

Bursaries to Birkbeck to study London themed courses

Eligibility for the bursary places:

- (1) Open to students with no first degree or equivalent qualification and/or
- (2) those who would be claiming concessionary fee status.

Concessionary fees status applies to anyone who, at the time of applying, are in receipt of one of the following:

Income support
Housing Benefit
Council Tax Benefit
Income based Jobseeker's Allowance
Working Tax credit
Income-based Employment and Support Allowance
Pensioners whose sole source of income is a state pension
Pensioners in receipt of Pension credit

Courses with bursary places available are:

London from the East: A Social History of the East End

House and Home in Victorian London

Genealogy Research Skills: Beginners

Genealogy research Skills: Intermediate

'Survival': Black British History and Culture 1945 to the Present

London: Making of a World City

Interpreting the Tower

Growing up in London: Social History of Childhood

The Peopling of London: Migration & the Making of a Modern City

London and Empire 1750-1950

[Click here for more information on how to apply](#)

4 My East End Project.doc

250K [View as HTML](#) [Open as a Google document](#) [Download](#)

Local News

Disability Backup Launches Language Code

Disability Backup Launches Language Code

Disability Backup has launched a code of language in an attempt to raise awareness about disability.

Disability Backup is campaigning for equal opportunities and for a change in attitude; one way of working towards more positive attitudes is to change the language we use.

We have made a guide of empowering rather than passive/negative language. Whilst we respect individual's preferences on how they would want to be described, we feel public services should embrace and use positive language.

We are asking services and individuals to up and support our effort to improve disability related language and thus improve people's perceptions of disability.

Disability Backup is a council funded forum for disabled people. Launched in October 2008 we now have over 250 disabled people on our membership.

For more information about Disability Backup, Disability equality or this code, please contact Disability Backup.

3 attachments — Download all attachments View all images group code.JPG

115K View Download signing code.JPG

110K View Download Disability Backup Language Code.doc

135K View as HTML Open as a Google document Download Reply Reply to all Forward

Local Events

Hackneys Strategic Commissioning Open Day

The framework for successThe event will provide delegates with:

An overview of the strategic commissioning process in Hackney and how the process has positively impacted the Borough.Bespoke support to individual authorities on specific aspects of the process with the aim of encouraging innovative, pragmatic and above all transferable approaches to strategic commissioning.This will be a chance to be a part of a unique learning exchange, with productive, frank and open discussions, presentations and workshops. The day will be facilitated and supported by a highly experienced, friendly team of officers who have set up, developed and are currently managing strategic commissioning.

Who should attend this event?

Officers who require an entry level introduction into strategic commissioning.Officers involved in the strategic commissioning process seeking to develop their expertise in engaging leaders/ partners in the process.Officers who would like more intensive one-to-one support on specific strategic commissioning issues.Date: Thursday 1 October 2009
Time: 12:30-4:00

Location: Lemon Tower, Hackney Community College, Falkirk Street, London, N1 6HQ

Cost: Free

Number of places: 20 places available

BookingPlease book using the online booking form found at the link below. If you have any questions about booking please see the contact details below.

London Borough of Hackney booking form

Contact detailsname: Christopher Enti

email: Christopher.Enti@Hackney.gov.uk

website: www.teamhackney.org.uk

Funding workshop on Big Lottery Funds Reaching Communities- 21st October

Are you interested in applying to Big Lottery Fund's Reaching Communities?

Find out how to make a good application for Reaching Communities funding at our Improving Your Chances workshop on Wednesday, 21 October 2009, 1.30 – 4.30pm at Hackney CVS, 84 Springfield House, 5 Tyssen Street London E8 2LY

You can also meet Susan Gooding from LBH Community Partnerships

[Click here for more information](#)

Wider News

Cycle scheme - help your employees save money on bicycle purchase

Charitable Giving Down by 11%

Giving is down by 11 per cent in a year. Donations to UK charities have plummeted by 11 per cent in the last year to £9.9bn, according to UK Giving 2009, the annual survey of giving habits carried out by Charities Aid Foundation and the NCVO.

The drop, measuring £700,000 in absolute terms and £1.3bn in real terms, was calculated after polling 3,316 UK adults between June and October 2008 and in February 2009.

The fall is largely the result of people giving less, rather than less people giving. The number of people who donate to charity each month fell by just 2 per cent to 54 per cent of the population.

Medical research remains the most popular cause but religious causes still receive the most, taking 15 per cent of all donations. Cash is still the most common method of giving, though the use of regular giving methods is increasing.

More women are donors (58 per cent versus 49 per cent of men), and while men give larger amounts on average, women aged 16 to 24 are much more generous than their male counterparts, giving an average of £16 against £7.

The average donation amount was £31 per donor per month, down from £33 in 2007/8. But this figure is not a very good representation as averages are distorted by small numbers of very large gifts from wealthy benefactors. A more accurate figure is the median monthly donation, which at £10 per donor was down by £1 since a year ago.

According to the report, "a small drop in the mean monthly donation, but no change to the median amount, suggests that much of the fall in giving is due to a reduction in the size of larger donations.

"Overall it seems that people are still trying to give what they can, but are able to afford less than in the previous year.

"Our findings indicate that after adjusting for inflation, people are giving the same amount as they did in 2006/7."

Just two in five donors gift aid their donations, meaning around £750m still goes unclaimed by charities.

Tania Mason

23 September 2009

Social care workers are under paid

Low rates of pay for social-care workers have undermined the quality of care given to older and disabled people, says health secretary Andy Burnham. Mr Burnham says that pressures on social-care budgets mean that 1.4 million care workers have had a raw deal under successive governments and workers should be paid more and given greater status.

He told the Guardian newspaper: "I have to be honest and say I actually think the social care workforce is in many ways underpaid for the job they do.

"What we have learned in the health service is that well-rewarded and motivated staff lead to happy patients, and that same principle should apply to social care."

He says that a third of the workforce, including staff in residential homes, earn little more than the national minimum wage of £5.73, rising to an average £6.50.

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All new users to be offered personalised budgets by October 2010

Personalisation: Councils given benchmarks on progress

‘Milestones’ include offering personal budgets to all new and reviewed users by October 2010
Posted: 10 September 2009 |
writes Mithran Samuel

English councils will be expected to offer personal budgets to all new users and carers and those subject to care reviews by October 2010, as part of a set of personalisation "milestones" they may be assessed against.

The standards were laid out in a letter to directors sent yesterday by Department of Health, Association of Directors of Adult Social Services and Local Government Association leaders.

They set out expectations for councils in delivering on the Putting People First programme to personalise care at various stages from December 2009-April 2011, when the three-year agenda - backed by £520m in DH funding - comes to an end.

Cranfield Trust - Free management consultancy projects

Cranfield Trust volunteers provide one-to-one consultancy to charities local to them. To



qualify for their help, charities, social enterprise or community interest companies must be working to address issues of poverty, disability or social exclusion.

During the current economic downturn many charities are facing very uncertain times. The Cranfield Trust can help by offering support with projects in the following key areas: Financial management; Business planning; Human resources issues; Change management and restructuring; Marketing and communications. Free management consultancy projects Cranfield Trust volunteers provide one-to-one consultancy to charities local to them. To qualify for their help, charities, social enterprise or community interest companies must be working to address issues of poverty, disability or social exclusion.

During the current economic downturn many charities are facing very uncertain times. The Cranfield Trust can help by offering support with projects in the following key areas: Financial management Business planning Human resources issues Change management and restructuring

Marketing and communications - They have a pool of over 600 highly skilled professionals ready to work with your organisation to help you manage effectively during these challenging times. Don't wait until it is too late -see more information on how to start a project on website below. HRNet Service - HRNet is a pilot scheme offering a unique free online resource. Registered charities can obtain answers to personnel questions from HR professionals in the commercial sector. Unfortunately due to differences in English and Scottish employment law HRNet is currently not available in Scotland. The Cranfield Trust, Court Room Chambers, 1 Bell Street Romsey, Hampshire SO51 8GY Tel: 0844 8003390 Email: admin@cranfieldtrust.org Website: <http://www.cranfieldtrust.org/index.php?plDref=114-services>

Funding Opportunities and Tenders

Enriching Nature

SITA - Enriching Nature Programme

Posted: 18 Sep 2009 08:15 AM PDT

SITA have announced a new £8million Enriching Nature Programme from 2010 – 2012. Grants of up to £120,000 will be available for projects that focus on conserving a species or habitat identified as a priority in the UK Biodiversity Action Planning Process. Not for profits organisations in England are eligible to apply.

The deadlines for 2009/2010 are:

4 November 2009 15 February 2010 25 June 2010 Applications must be made online.

Full information on the programme visit the SITA website here.

Computer & free broadband for groups with no or little IT

BT’s Community Connections scheme

Posted: 18 Sep 2009 07:10 AM PDT

BT’s Community Connections scheme has announced further closing dates for 2010:

Postal applications: 5 January 2010

Online applications: 7 January 2010

Community groups and projects offering community benefit can apply for a laptop and a contribution to a years Internet connections fees.

The scheme is aimed at groups that have little or no IT equipment and can show how it will be used to grow the organization and benefit the community.

To view the previous posting click here.

For more information visit the BT’s Community Connections website here.

up to 250k for offenders; refugees; homelessness; substance misuse; young people & integration

The J Paul Getty Jnr Charitable Trust has reopened, with some changes. Small grants of up to £5,000 are available for smaller charities, and Main grants of £10,000 - £250,000 available over 1 - 3 years.

The Trust now supports work divided into Social Welfare and Arts and Heritage.

Particular themes are:

Social Welfare (Improving Prospects and Repairing Lives):

Offenders Refugees and Asylum Seekers Young People Homelessness Substance Misuse Integration of Minority Groups. Arts and Heritage:

Sustaining The Arts Preserving Our Built Heritage Preserving Our Natural Heritage. The

Trust will now only accept requests submitted using the online application form.

Only registered charities can apply. Occasionally, the trust will fund organisations of comparable charitable status, such as Industrial Provident Societies, PCCs or Community Interest Companies, but only where there is a very strong connection with one or more of the current funding priorities.

The trustees have also decided to wind down the trust over a period of between 5 - 10 years. The website says this means that they will be increasing the level of annual spend and will be looking for opportunities to award a number of more substantial grants that will have an enduring impact.

There are no deadlines; you can apply at any time.

For more information visit the J Paul Getty Jnr Charitable Trust website here.

Source SYFAB

Safeguarding Children Board

UK-LONDON: CITY AND HACKNEY SAFEGUARDING CHILDREN BOARD

Entry Date: 09/09/2009

Reference: S2G090909109829/01

Type of document: Contract notice

Country: United Kingdom

Competitive Contract Notice

1. Title: UK-London: City and Hackney Safeguarding Children Board
2. Awarding Authority: London Borough of Hackney, Postal Address: Room 313, 205 Morning Lane, Hackney, Town: London, Telephone: 020 8356 5584, E-mail: cyps.itt@hackney.gov.uk , Contact Point(s): Commissioning & Contracts Support Officer, For the attention of: Carmen Oliver, Postal Code: E9 6JX , Country: UNITED KINGDOM, Fax: , General address of the contracting authority (URL): www.hackney.gov.uk, Address of the Buyer Profile (URL):

3. Contract type: Services

4. Description: The London Borough of Hackney Children & Young People Services wish to establish an Approved Provider List for Consultants/Organisations to deliver a wide range of multi-agency training programmes for the City and Hackney Safeguarding Children Board.

The London Borough of Hackney Children & Young People Services (HCYPS) is pleased to invite bids from individuals, organisations or consortia with the necessary experience, skills and ability to provide a wide range of multi-agency training programmes for the City and Hackney Safeguarding Children Board.

Contracts will be four year framework contracts which will be awarded for one (1) year and will be extended yearly dependent on the performance of the provider, the quality of the training and the need for the training to continue year on year. The Council will be carrying out an open tender process which means no pre qualifying short listing will take place.

It is expected that provision will commence from January 2010, and HCYPS requires

bidders to demonstrate their capacity to commence delivery within the time frame.

Tender packs are available now and can be obtained by writing to Carmen Oliver, Commissioning & Contracts Support Officer, Room 313, 205 Morning Lane, Hackney London E9 6JX or by e-mail to cyps.itt@hackney.gov.uk

5. CPV code: 79633000: Staff development services.

6. NUTS code: UKI12.

7. Main site or location of works, main place of delivery or main place of performance: Inner London - East.

8. Reference attributed by awarding authority: CYP/SCT/09

9. Estimated Value of Requirement: Category J: 25K to 50K

Currency: GBP

10. Deadline for expression of interest: 25/09/2009

Time: 17:00

11. Address to which they must be sent: Same as 2.

12. Other information: The closing date for request for a tender pack is 25th September 2009 at 17:00 hours and the deadline for receipt of the completed tender documents is 5th October 2009 at 13:00 hours.

13. Submitted date: 09/09/2009

Small grants up to £10k & main grants for the arts

Since merging with the Batty Charitable Trust, the Foyle Foundation has reviewed its funding schemes. The Foundation now operates a Main Grants Scheme supporting charities whose core work covers Arts and Learning and a Small Grants Scheme.

The Small Grants Scheme offers grants of £1,000 - £10,000, over one year, to smaller charities working at grass roots and local community level across a range of activities.

The Main Grants Scheme for the Arts programme is interested in applications that make a strong artistic case for support in either the performing or visual arts that particularly help to deliver your artistic vision. The Foundation's main priorities under this theme are:

To help make the arts more accessible by developing new audiences, supporting tours, festivals and arts educational projects To encourage new work and support young and emerging artists. Building and infrastructure projects to construct new arts facilities, improve or re-equip existing arts venues will also be considered. Community arts activity will not generally be supported.

The Main Grants Scheme for Learning programme supports projects which facilitate the acquisition of knowledge and which have a long-term strategic impact. The Foundation's main priorities under this theme are:

Libraries, museums and archives Special educational needs and learning difficulties. State funded schools and special schools may be supported (see special guidance notes).

The Main Grants Scheme does not specify a maximum or minimum amount available however past grants appear to be over £10,000 - £250,000. You can find more information on the previous grants given in the sections for each of the Foundation's programme areas on the Foyle Foundation website.

Only registered charities can apply. There are no deadlines, apply at any time.
For more information visit the Foyle Foundation website here.
SYFAB

Reaching Communities relax eligibility criteria

In response to the recession, The Big Lottery Fund have announced they have relaxed the eligibility criteria for the Reaching Communities programme.

Reaching Communities can now consider projects in the following areas:

Advice: projects that provide advice on rights and responsibilities, as well as those that offer softer advice such as counselling

Family Learning: projects that provide family learning activities, shared learning between adults and children in the family and projects that offer general family support, e.g. parenting skills.

Well–Being: health, well–being or physical activity projects

Young People: projects that have young people as their primary beneficiaries

Children’s Play: activities that include play such as after school clubs or one o’ clock clubs, and small-scale refurbishments requiring up to £50K in capital grants for a maximum £200K capital project

Community Buildings: small-scale refurbishments requiring up to £50K in capital grants with a maximum capital project size of £200K

Community Libraries: services taking place within libraries

Parks: smaller projects within a park, e.g. a park warden, or a refurbished football pitch.

Maximum grant of £50K, maximum capital project size £200K.

However, there are still some ineligible projects for Reaching Communities:

Any project that wants infrastructure funding. Projects which meet the eligibility criteria of Reaching Communities but which BIG expect to be fund under the Changing Spaces programme Research projects, which produce knowledge aimed at an external audience with the aim of increasing the body of academic research. For more information visit the Reaching Communities website here.

To view the updated criteria, read the document Updated Signposting guidance.
Source Syfab

Futurebuilders - Pilot consortium to help the third sector win contracts- looking for partners

Pilot consortium to help the third sector win contracts

Over the next few months more than £30 billion worth of major public service contracts are coming up for tender, yet many third sector organisations lack the capacity and capability to successfully bid for, win and deliver them. In response to sector demand, Futurebuilders is currently looking for consortia partners to help create a special purpose vehicle (SPV) which will trial a new approach for pooling expertise and resources for core services associated with tendering for contracts – such as bid writing, financial modelling,

contract negotiation and performance management. Led by our Enterprise Director Ian Charlesworth, the consortium will be made up of third sector organisations with expertise in the bidding process, as well as those experienced in the direct delivery of public services. It is hoped the consortium will allow such organisations to take advantage of the upcoming contracting opportunities, helping them grow and become financially sustainable. Interested in joining?

They are currently looking for organisations with interest and expertise in contracting and service delivery to join the pilot consortium. Any third sector organisation with special expertise in bid writing, financial modelling, contract negotiation or performance management (including the management of a supply chain) is encouraged to enquire about becoming part of the management arm of the SPV. Any third sector organisation involved in the direct delivery of public services in the fields of welfare reform, education and training, and health and social care is also encouraged to enquire about becoming part of the delivery arm of the SPV. Organisations interested in joining the pilot consortium should contact Samantha Healy at Futurebuilders, Email: samantha.healy@futurebuilders-england.org.uk Tel: 020 7842 7709. Website: <http://www.futurebuilders-england.org.uk/what-we-offer/services/pilot-consortium-to-help-the-third-sector-win-contracts/>

Investment in Social Enterprise

NESTA - Social Enterprise Access to Investment (SEATI) programme Social enterprises have been hailed as one of the most exciting emerging sectors in the UK, contributing at least £8.4 billion to the economy every year. However social enterprises can find it difficult to access the finance needed to grow - particularly new sources of equity and equity-like finance. NESTA's Public Services Innovation Lab is working with the Office of the Third Sector (OTS) to provide a year long Social Enterprise Access to Investment (SEATI) facility designed to give social enterprises the best advice to help them access risk capital. The facility will offer a success fee that will incentivise brokers of advice to help social enterprises access funds. NESTA and the OTS have developed the SEATI pilot to find and test new ways for social enterprises to gain the advice and support they need to access new forms of growth finance. The programme compliments other initiatives to increase supply of risk capital for ambitious social enterprises such as NESTA's cornerstone support for the Bridges Social Entrepreneurs Fund and the Big Issue Investment Social Enterprise Fund and OTS's Risk Capital Fund (soon to be launched).

The pilot will develop and test a number of key principles and design approaches and the learning will be made available to the broader social investment community throughout the programme. Eligibility: The SEATI programme will be success based, payable to any investment readiness provider on securing (on draws, even in stages) equity or equity-like investment deals for social enterprise. Payable on receipt of investment from a finance provider, based on 5% of the value of the deal secured. Available for to any IRP that works with a social enterprise based in the UK. Payable for quasi equity and equity investments (i.e. returnable capital that has equity like features). SEATI is not available for grants or venture philanthropy. An investment is defined as having equity-like characteristics if it has flexible repayment terms and higher risks but potentially higher returns and where returns are dependent on success, such as an agreed percentage of future income or surpluses.

Risks and rewards are shared between investors and investee. To find out more about accessing the SEATI programme contact Email: seati@nesta.org.uk with a short outline (no more than 100 words) of the services provided, details of the investment secured and a short description of your social enterprise client. Websites: http://www.cabinetoffice.gov.uk/third_sector/seati.aspx <http://www.nesta.org.uk>
Source Fit 4 Funding

£3k-£25k grants for young people to explore their heritage

HLF - Young Roots Providing grants of between £3,000 and £25,000, the Young Roots Programme aims to involve 13-25 year-olds in finding out about their heritage, developing skills, building confidence and promoting community involvement. Young Roots projects stem directly from young peoples' interests and ideas, harnessing their creativity and energy and helping them work with others in their local community. Young Roots is a rolling programme and there are no deadlines for applications. You will receive a decision on your application within 10 weeks from HLF receiving your fully filled-in application. To receive a Young Roots grant, your project must relate to the varied heritage of the UK and: provide new opportunities for a wider range of young people aged 13 to 25 to learn about their own and others' heritage; allow young people to lead and take part in creative and engaging activities; develop partnerships between youth organisations and heritage organisations; and create opportunities to celebrate young people's achievements in the project and share their learning with the wider community. Your project must also create either: opportunities for young people to volunteer in heritage; or new opportunities for young people to gain skills in identifying, recording, interpreting or caring for heritage. To apply for this grant, please follow the steps set out in the HLF's Website: <http://www.hlf.org.uk/English/HowToApply/OurGrantGivingProgrammes/YoungRoots> Please contact their helpline if you need any further guidance: Tel: 020 7591 6042 Fax: 020 7591 6271 Email: enquire@hlf.org.uk

Community Builders

Communitybuilders Communitybuilders is a £70m investment fund which takes forward a commitment within the CLG Communities in Control: real people, real power White Paper (July 2008) to build more cohesive, empowered and active communities. The fund, which is jointly run by CLG and the OTS, is designed to empower citizens and communities by strengthening the resilience of multi-purpose community-led organisations across England through a mixture of financial and advisory support.

The type of the organisations that will be supported by they investment fund will have to have the ambition and capability to fulfill the following roles:

Offering a place for communities to meet. Support and promote active and empowered citizens and community groups. Providing and hosting community services. Mobilising opportunities and resources within and into a local area A consortium led by Adventure Capital Fund (ACF) will deliver Communitybuilders £70m funding programme in partnership with Futurebuilders England and the Community Alliance. Communitybuilders funding will be open for applications in late summer 2009.



For further information on the eligibility criteria and to register your expression of interest call 0191 261 5200 or visit the Communitybuilders website [external website] .

Jobs and Volunteering

Bi lingual MH support Worker

Job Reference: 363-TH-6043 Job Title: Bi-Lingual MH Support Worker - AfC Band 4 Area of Work: Home Treatment Team Employer: East London NHS Foundation Trust Department: Mile End Hospital Location: London Salary: £21,679 - £25,582 pa inc. Job Type: Permanent Staff Group: Additional Clinical Services Pay Scheme: Agenda for change Pay Band: 4 Working pattern: 37.5 Hours/Week Closing Date: 9/10/2009 Add this vacancy to my job basket

Description East London NHS Foundation Trust is a mental health trust which provides services to the City of London, the London Boroughs of Hackney, Tower Hamlets and Newham. The Trust also provides forensic services to the London Boroughs of Barking and Dagenham, Havering, Redbridge and Waltham Forest, and provides some specialist mental health services to North London, Hertfordshire and Essex.

We provide a range of community, outpatient and inpatient services for children and young people, adults and older people.

The Trust's Headquarters are located in Tower Hamlets. We operate from 47 community sites, four main inpatient sites and have 660 inpatient beds. The Trust has an income of £184.7 million and most of this comes from our local Primary Care Trusts.

The Trust is linked with the University of London, City University and South Bank University.

Salary Breakdown is as follows:

Basic Salary for AfC Band 4 - £17,732 - £21,318 per annum plus High Cost Area Supplement (20% of Basic Salary, subject to a minimum payment of £3,947 and a maximum payment of £6,080 per annum)

Inclusive Salary - £21,679 - £25,582 per annum inclusive

*****PLEASE NOTE THAT ONLY FLUENT BENGALI / SYLHETI SPEAKERS NEED APPLY*****

Tower Hamlets Home Treatment Team provides a crisis service to residents of Tower Hamlets who are in a mental health crisis such that would warrant an admission to Hospital.

We provide this service to clients and their carers in their own homes.

The service is 24 hour, 7 days a week offering a number of visits per day.



We are looking for a dynamic Bilingual Mental Health Support Worker with oral and written fluency in Sylheti/Bengali to compliment the team to ensure that clients and their carers are communicated with in their preferred language.

You should be able to act as associate crisis co-ordinator to a defined caseload and to be responsible for delivering the support element of clients' care packages.

You will have an important role in advising, training and educating the team on cultural issues in relation to this client group.

You will need to have experience of working with clients in the acute phase of their illness and excellent assessment and observation skills.

We will offer you training and the chance to develop your clinical skills.

Clinical supervision and appraisal.

Teaching and research opportunities.

For an informal discussion please contact Lorette McQueen on 0208 121 5550 between 10-4.

***PLEASE NOTE – IF YOU ARE SHORTLISTED FOR THIS POST YOU WILL BE CONTACTED BY THE HUMAN RESOURCES DEPARTMENT VIA E-MAIL, PLEASE ENSURE THEREFORE THAT YOU CHECK YOUR E-MAIL ACCOUNT REGULARLY. ALL SUCCESSIVE CORRESPONDENCE WILL ALSO BE SENT VIA E-MAIL.**

IF YOU DO NOT HEAR FROM US WITHIN FOUR WEEKS OF THE CLOSING DATE, PLEASE CONSIDER THAT YOU HAVE NOT BEEN SHORTLISTED ON THIS OCCASION.*

We reserve the right to bring forward the closing date should we have an overwhelming response to this advert.

As part of our commitment to improving working lives, we have a range of innovative work-life balance policies and applications are welcome from people interested in working flexibly. Single Living accommodation may be available. Committed to equal opportunities we welcome applications from people who reflect the diversity of our service users including those with mental health problems.

For further information about our Trust please click on the link to East London NHS Foundation Trust website.

In line with the jobcentreplus two ticks symbol, all applicants who have declared that they have a disability and who meet the essential criteria for a post will be shortlisted.

All posts that involve regularly caring for, supervising, training or being in sole charge of children and/or vulnerable adults will be subject to an enhanced CRB check.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (211 KB)Person Specification (194 KB)CRB Policy & Procedure (249 KB)Nursing Services (272 KB)Policy Statement on the Recruitment of Ex-Offenders (176 KB)Recruitment Information on Foundation Trust (181 KB)Routes 2 Employment - Positive Statement (178 KB) Further Links NHS AccommodationThis is East London NHS Foundation Trust Home PageTrust Brochure Contact details If you would like to talk to somebody about this vacancy then please contact:

Contact NameLorette McQueenEmail
 Addresslorette.mcqueen@eastlondon.nhs.ukTelephone0208 121 5550

CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Tier 2 Certificate of Sponsorship (formerly a Work Permit) This job is unlikely to attract a Tier 2 certificate of sponsorship (formerly a work permit). Applications from candidates who require Tier 2 immigration status to work in the UK may not be considered if there are a sufficient number of other suitable candidates. To apply for a Tier 2 certificate of sponsorship, employers need to demonstrate that they are unable to recruit a resident worker before recruiting an individual from overseas. For further information please visit Home Office UK Border Office.

Lifestyle Project Coordinator

Job Reference: 293-20112Job Title: Lifestyle Project Co-ordinatorArea of Work: Human ResourcesEmployer: Homerton University Hospital NHS TrustDepartment: 293 Human ResourcesLocation: LondonSalary: Band 6 Job Type:Fixed Term Temporary Staff Group:Administrative & Clerical Pay Scheme:Agenda for change Pay Band:6 Closing Date:2/10/2009 Interview Date:09/10/2009 Add this vacancy to my job basket

Description The Homerton is an innovative Foundation Trust providing a wide range of services to the local community of Hackney and specialist services on a national level. Located in the multicultural east end of London we are situated close to the heart of the capital.

The Homerton is the closest hospital to the London 2012 Olympic and Paralympic Games Park and is the designated hospital for the Park. The Hospital has easy access to the M11and Stratford International railway station, with major improvements to transport planned in the lead up to the Games.

Lifestyle Co-ordinator

Band 6 pro rata to £29,797 - £39,516 pa.inc

8 months fixed term

16 hours per week to be worked flexibly (with the potential to work additional hours as required)

Motivator Wanted to Get the Homerton in Shape

The Homerton Hospital is looking for a unique individual who has significant experience of motivating individuals to make lifestyle changes and achieve challenging health related goals. As the key person responsible for delivering against some ambitious targets we need someone who will be able to get out there from day one and make a difference to our staff.

The project, delivered in partnership with an external sponsor, will have a dual focus. Working with a selected client group in order to achieve demonstrable health improvements and at the same time acting as the focal point for the organisation's health and well being efforts linking with external organisations in the health and leisure industry.

Excellent communication skills are a fundamental requirement as is the ability to work in a focused and organised way in order to deliver to the projects ambitious targets. A Health, health promotion, leisure, management or fitness related degree or equivalent experience is also a requirement of the role as is a demonstrable track record of achievement on similar type projects.

We advise candidates to read all of the attached documentation prior to submitting an application.

Your supporting statement is used to determine your suitability for the post and should be used to demonstrate your relevant skills.

Once you have submitted an application it is essential that you check your email on a regular basis for updates and shortlisting information.

The Trust welcomes applications from candidates wishing to job share with or without job share partners.

Committed to Equal Opportunities.

Overseas candidates wishing to apply, who would require immigration sponsorship, can self-assess the likelihood of obtaining a Certificate of Sponsorship for the post on the UKBA website.

Applications from job seekers who require Tier 2 sponsorship to work in the UK are welcome and will be considered alongside all other applications. However, non-EEA candidates may not be appointed to a post if a suitably qualified, experienced and skilled EU/EEA candidate is available to take up the post as the employing body is unlikely, in these circumstances, to satisfy the Resident Labour Market Test. The UK Border Agency

requires employers to complete this test to show that no suitably qualified EEA or EU worker can fill the post. For further information please visit: UK Border Agency website.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (28 KB)Person Specification (25 KB)Recruitment_Pack_Why_Homerton (129 KB)Guidance Notes On Submitting An Application (119 KB)Equal Opps document (132 KB) Further Links Homerton WebsiteDetailed travel information for finding the Homerton easily Contact details If you would like to talk to somebody about this vacancy then please contact:
Contact NameIain Patterson, Deputy Director of Workforce.Email Addressiain.patterson@homerton.nhs.ukTelephone020 8510 7243

Tier 2 Certificate of Sponsorship (formerly a Work Permit) This job is unlikely to attract a Tier 2 certificate of sponsorship (formerly a work permit). Applications from candidates who require Tier 2 immigration status to work in the UK may not be considered if there are a sufficient number of other suitable candidates. To apply for a Tier 2 certificate of sponsorship, employers need to demonstrate that they are unable to recruit a resident worker before recruiting an individual from overseas. For further information please visit Home Office UK Border Office.

PA Office Manager

524-LJ593Job Title: PA/Office ManagerArea of Work: Community ServicesEmployer: City & Hackney Teaching PCT NHSDepartment: Children and FamiliesLocation: LondonSalary: £24,852 - £32,207 Job Type:Fixed Term Temporary Staff Group:Administrative & Clerical Pay Scheme:Agenda for change Pay Band:5 Working pattern:37.5 Closing Date:25/09/2009 Add this vacancy to my job basket

Description Are you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

An exciting secondment opportunity has risen within Children & Families, for a PA/ Office Manager to provide efficient personal assistant support to the Associate Director and Clinical Consultants. Duties will also include the management of three office administrative



staff and co-ordination of the department administrative functions.

This post provides an excellent opportunity for somebody who would like to apply their skills within a stimulating work environment.

Essential qualities required for this post include:

- Excellent communication, organisational, management and IT skills.
- Good understanding of modern office procedures and systems.
- Ability to work to deadlines, prioritise work and be flexible
- Ability to work quickly and accurately with a keen eye for details.
- Good team player

For an informal discussion please contact: Helen De-Vere, Operational Manager on 020 7683 4431.

Closing date for applications: 25th Sep 2009

**Posts may indicate a number of years experience. This is to give candidates an idea of the level of skill and experience necessary for the post. Candidates who do not hold the indicated number of year's experience will also be considered provided they can demonstrate that they have the relevant competencies and level of skill for the post.

Hackney has enormous strengths, diversity, contrast, energy and great opportunities; we are in the centre of London, one of the world's most thriving cities!

We will also be hosting Olympic sports in 2012, and as a result, the area is benefiting from significant regeneration and redevelopment in the years leading up to these events.

Come and join us to be part of the positive changes taking place!

Please note that all shortlisted applicants will be contacted by email via NHS Jobs.

Applicants are advised to check their email accounts regularly. If you have not been contacted within 4 weeks of the closing date you should assume you have not been shortlisted.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (125 KB) Information for Job Applicants (48 KB) Positively Diverse document (Pdf) (190 KB) Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact:

Contact Name Helen De Vere Email Address helen.devere@chpct.nhs.uk Telephone 020

7683 4431

CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Beacon Coordinator - LBH

Job Details

Beacon Coordinator

Directorate	Neighbourhoods & Regeneration	Service Area	2012 Olympic Games
Paralympic Games	Salary	£37,476 - £40,104	Shift Pattern Full Time - 36hrs,
/ Friday	Closing date for applications	24 September 2009	Act as a
excellence			

The Role

You will be promoting some of Hackney Council's very best practice to the local government world. Hackney has two Beacon awards, making it a leading council both for Strategic Commissioning and for, using the opportunity of the Olympic and Paralympic Games Legacy to encourage communities in Hackney to be more active.

The Requirements

With exceptional organisational and time management skills, you will be professional in your approach with the credibility to inspire the confidence of colleagues, partners and stakeholders. You will also be a highly effective communicator and presenter who can successfully sell concepts and ideas to a variety of audiences.

Responsibilities

Your goal will be to disseminate the council's work in these areas between now and June 2010, including organising events, liaising with partners to arrange activities, and updating and publishing information. You will be a first point of contact with local government's Innovation and Development Agency (who gave the awards) and the 'families' of other Beacon authorities, as well as organising marketing and other supporting material for events.

The Individual

Your experience of organising and delivering events will be supported by your expertise in analysing, interpreting and communicating complex information. You will also be familiar with media relations and able to work flexibly to meet the demands of the role.

Additional Website Text

This is a fixed term post, that is due to end in June 2010.

[More Info...](#)

[Beacon Co-ordinator Job Description.doc](#)

[Click here to apply for this job](#)

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[friend](#)

[Back to search results](#)



Training & Development Officer FIS

Job title Training and Development Officer - FIS Job reference MF0007
Date posted 14/09/2009 Application closing date 05/10/2009
Salary £30,045 - £31,620

Job description Training & Development Officer - Family Information Service
Fixed term for 2 years

The Learning Trust is a not-for-profit company responsible for 70 schools across Hackney, as well as early years and adult education. Our vision is to provide excellent education for every child, young person and adult learner.

We want every family to have access to crucial information about local services in Hackney, from childcare and leisure to education and family support. You'll make sure that front-line staff across Hackney can supply it by giving them hands-on workshops, providing resources such as e-newsletters and explaining key messages for disadvantaged families. Your efforts will help front-line staff to spot and use the right information sources so that they can always tell families where to go for help.

You'll need expert knowledge of at least one area of working with children, young people or families, two A-levels (or equivalent) and experience of delivering interactive workshops. Strong ICT skills, good written English and initiative will help you make the grade.

If you've got a flair for giving clear, concise information, either to colleagues or the public, we'd like to hear from you.

Click here to download the: Job Description and Person Specification and a Statement from our CEO, Alan Wood.

Closing date: Monday 5th October 2009

Interview date: Monday 12th October 2009

The Learning Trust is committed to safeguarding and promoting the welfare of children and young people. All Learning Trust posts are subject to an enhanced CRB check. We welcome applications from all sections of the community, regardless of gender, race, religion, disability, sexual orientation or age.

Apply online

Head of Strategic Childrens Centre



Job title Head of Strategic Children's Centre Job reference NT0008
Date posted 04/09/2009 Application closing date 30/09/2009
Salary £54,660.00 - £57,504.00

Job description The Learning Trust is a not-for-profit company responsible for Hackney's early years and adult education and 27,000 pupils in 70 schools. Our vision is to provide excellent education for every child, young person and adult learner.

We are seeking a dynamic, innovative, forward-thinking individual with effective leadership skills, to lead a multi agency team consisting of nursery education officers, teachers, midwives, public health coordinators, family support workers, social workers, psychologists, etc.

You will ensure that Hackney's Children's Centre core offer is planned and coordinated across the Children's Centre cluster in collaboration with key stakeholders to ensure high quality integrated services for young children and their families.

For an informal discussion about this post contact Donna Thomas, 020 8820 7012.

Open day: Wednesday, 23rd September 2009
Interviews: Monday, 12th October 2009

Click here to download:

the Job Description and Person Specification a statement from our CEO, Alan Wood
The Learning Trust is committed to safeguarding and promoting the welfare of children and young people. All Learning Trust posts are subject to an enhanced CRB check. We welcome applications from all sections of the community, regardless of gender, race, religion, disability, sexual orientation or age.

Apply online

LSC Debt Caseworker or a Self Supervisor (One Post)

Employer: CAB EAST END

Contact: Ms Rachel Joseph

Hours: Full Time Salary: Salary Scale SO1- PO1 up to £32,980 depending on experience (Pay Award Pending)

citizens advice bureau

the charity for your community

Citizens Advice East London

Join our winning team as an LSC Debt Caseworker or a Self Supervisor (one post)

The Citizens Advice East London Service provides information, advice and advocacy services in the London Boroughs of Hackney, Newham & Tower Hamlets CABx. We



currently have a vacancy within our successful Legal Services Commission funded team for a five day a week Debt Caseworker or Self Supervisor.

Salary Scale SO1- PO1 up to £32,980 depending on experience (Pay Award Pending)

The successful applicant will have relevant experience and be able to meet LSC criteria.

Closing Date: 30/09/09 (4pm)

Interview Date: 02/10/09

For a job pack please email the LSC Admin Supervisor, Ms Rachel Joseph at rjoseph@eastendcab.org.uk. Please note we only send out application forms via email. Tel: 020 8525 6354 (Mon - Wed) and 020 7249 8027 (Thur & Fri).

If you require any clarification about this position please contact the LSC Director, Mr Rashid Seedat on 020 8525 6370.

Project Daedalus Project Manager - Rathbone

Based: Hackney

Salary: £26,258 - £31,044

Additional London Weighting of £3,300 pa 30 days holiday (plus bank holidays) 36 hours per week Permanent Closing date: 28th September 2009

More details about the vacancy

Care Support Worker

Employer: LIVING SPACE , Reference: CSWPT-SEPT09 , Contact: Sharon Layne
Contract: Permanent Hours: Part Time Salary: £19,161 inc. LW Living Space is a specialist mental health charity in Hackney, with both Residential Care and Supported Housing projects. To build for the future, we are looking for exceptional individuals to join our growing team.

Dedicated, hardworking and flexible, you'll thrive on the challenge of improving the lives of people affected by severe mental illness. Using your skills and expertise, you'll have the chance to make a contribution to one of London's most deprived but rapidly developing areas.

If you are looking for a challenge, this could be a great opportunity for you. We are recruiting for the following post:

Care Support Worker

£19,161 inc. LW

Part-time

(Ref: CSWPT-SEPT09)

Interviews will take place on Wednesday, 28 October 2009.

For an application pack, please telephone 020 8525 8611, write, stating the position and appropriate reference, to: Sharon Layne, Personnel Administrator, Living Space, 38 Marsh



Hill, London E9 5PE or download from our website: <http://www.livingspace.org>

Closing date for the post: 12 noon, Wednesday, 7 October 2009.

If you do not hear from us within two weeks, please assume you have not been successful.

If your application is successful, you will be invited to attend an "OPEN DAY" for the Mental Health Workers positions on Wednesday, 14 October 2009.

Striving to be an Equal Opportunities employer.

LIVING SPACE

INVESTORS IN PEOPLE

Receptionist - Greenhouse

524-SW619 Job Title: Receptionist Area of Work: Primary Care and Community Services
Employer: City & Hackney Teaching PCT NHS Department: The Sanctuary Practice
Location: London Salary: £19,137- £22,104 pa Job Type: Permanent Staff Group:
Administrative & Clerical Pay Scheme: Agenda for change Pay Band: 3 Working pattern:
21 hours Closing Date:9/10/2009 Add this vacancy to my job basket
DescriptionAre you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

We would like a motivated and enthusiastic team minded person to join our friendly, caring and committed team.

Are you an experienced Receptionist? Are you looking for a new and exciting challenge? Then we would want to hear from you.

The Sanctuary Practice/Greenhouse Walk-In is a busy practice providing nurse led primary medical services to refugees, asylum seekers, homeless and vulnerable persons, some of whom have chaotic lifestyles.

Ideally you may have experience in either reception or a customer orientated setting and have excellent communication skills and confidence dealing with the public. With some knowledge of IT and switchboard experience.

Post holder should be willing to travel across two sites.

For further information, please contact Tina Patel on 020 7683 4765

Hackney has enormous strengths, diversity, contrast, energy and great opportunities; we are in the centre of London, one of the world's most thriving cities!

We will also be hosting Olympic sports in 2012, and as a result, the area is benefiting from significant regeneration and redevelopment in the years leading up to these events.

Come and join us to be part of the positive changes taking place!



Please note that all shortlisted applicants will be contacted by email via NHS Jobs.

Applicants are advised to check their email accounts regularly. If you have not been contacted within 4 weeks of the closing date you should assume you have not been shortlisted.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (298 KB) Accomodation leaflet (359 KB) Information for Job Applicants (48 KB) Positively Diverse document (Pdf) (190 KB) Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact: Contact Name Tina Patel Email Address tina.patel@chpct.nhs.uk Telephone 0207 683 4765

CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Apply now

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Information and Improvement Officer

Job Reference: 524-SW621 Job Title: Information and Omprovement Officer Area of Work: Adults and Older People Employer: City & Hackney Teaching PCT NHS Department: Adult Therapy Location: London Salary: £24,852- £32,207 Job Type: Fixed Term Temporary Staff Group: Administrative & Clerical Pay Scheme: Agenda for change Pay Band: 5 Working pattern: 37.5 hours Closing Date: 9/10/2009 Add this vacancy to my job basket Description Are you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

An opportunity has arisen within Adult Therapies for a 6 month contract/secondment to work as an Information & Improvement Officer. The post holder will be providing a service to a number of Outpatient and Community Services. They will support in maintaining the multi site, multi service database utilised by these services and furthermore, will provide and validate activity figures on a monthly and ad-hoc basis. The post holder will also provide support to the national 18 week Referral to Treatment initiative for Adult Therapies.

The candidate must have excellent and demonstrable interpersonal and communication



skills with the ability to prioritise their workload. Strong analytical skills and sound experience of utilising Microsoft Excel and Access are also essential.

For an informal chat about the post please contact Nicholas Flynn, Information and Improvement Manager for Adult Therapies on 020 7683 4779
Hackney has enormous strengths, diversity, contrast, energy and great opportunities; we are in the centre of London, one of the world's most thriving cities!

We will also be hosting Olympic sports in 2012, and as a result, the area is benefiting from significant regeneration and redevelopment in the years leading up to these events.

Come and join us to be part of the positive changes taking place!

Please note that all shortlisted applicants will be contacted by email via NHS Jobs.

Applicants are advised to check their email accounts regularly. If you have not been contacted within 4 weeks of the closing date you should assume you have not been shortlisted.

Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (334 KB) Accomodation leaflet (359 KB) Information for Job Applicants (48 KB) Positively Diverse document (Pdf) (190 KB) Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact:
Contact Name Nicholas Flynn Email Address nicholas.flynn@chpct.nhs.uk Telephone 0207 683 4779

CRB Check This post is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975 and as such it will be necessary for a submission for Disclosure to be made to the Criminal Records Bureau to check for any previous criminal convictions.

Apply now

Jobs by email and RSS

Courses and Training

Short courses at LVSC

Can't read this email properly?

LVSC short courses:

accessible, affordable, relevant, learning opportunities for London's voluntary and community sector

October 2009 Hi Colleagues

LVSC new money saving vouchers for courses

We have introduced a voucher scheme for purchasing our courses at a saving. The new scheme offers organisations the opportunity to purchase course days in advance by using money-saving vouchers. This is especially cost-effective for purchasing packages of courses in areas like project management, business planning and fundraising. Vouchers will be valid for 12 months from the date of purchase. The voucher scheme also enables LVSC members to get one free day for every 3 days purchased; non-members get one free day for every six days purchased. Please get in touch.

We continue to offer our In-house training service where you can order tailored courses for delivery at your own premises.

Monthly Specials We now have a special offer section on our bulletin (see right-hand column), which will feature selected courses on special offer for each month.

Short Courses programme

Book early to avoid disappointment!

To view course details and book your place online, click on the course title: 1 October 2009 Introduction to Involving volunteers (New) 2 October 2009 Managing your volunteer programme (New) 5 - 6 October 2009 Training the non trainer 7 October 2009 Creating a training course from scratch 8-9 October 2009 Writing realistic fundraising bids (New) 12 October 2009 Understanding financial systems 13 October 2009 Customer care 14-15 October 2009 Managing for the 1st time 16 October 2009 Assertiveness for women 19-20 October 2009 Speaking in public with confidence 21 October 2009 Book keeping basics 22 October 2009 Dealing with problem staff 23 October 2009 Managing your admin responsibilities 26-27 October 2009 Project management 28 October 2009 Evaluating the effectiveness of the Project (New) 29-30 October 2009 Effective report writing Now available!



Our new course calendar for September 2009 - February 2010.

Whoops!!

correction to calendar:

Local area agreements & strategic partnerships is a one-day course!
it should be Band G1 not (M3) - sorry.

For detailed information check our website: www.lvsc.org.uk/courses or call the Learning Team on 020 7700 8113, or 8112.

New number from 28 September 2009: 0203 349 8940

We operate a sliding scale of course fees to encourage participation from a wide range of VCS organisations. Please see the price grid for courses September 2009-February 2010.

Personalisation from Rhetoric to reality

<p align="center">Personalisation: rhetoric to reality

<p align="center">16th October 2009

<p align="center">Time: 1.30 - 4.15pm (a light lunch will be provided)

<p align="center">Venue:

Coin St Neighbourhood Centre, London

<p align="center">Cost: Free

Dear Colleague,

What are the opportunities and risks for voluntary and community sector organisations involved in planning and delivering services? How can commissioners develop and manage the market for personalised services?

Join the Public Service Delivery Network for an autumn seminar entitled 'Personalisation: rhetoric to reality'. This will be an exciting opportunity to discuss a significant and emerging policy agenda, and will present NCVO's research into the implications of personalisation for the voluntary and community sector, highlighting key issues for service providers and commissioners in the implementation of personalisation in social care.

The seminar will bring together key organisations and individuals involved in the personalisation agenda, and we hope it will provide you with the opportunity to exchange ideas and share experiences around how service providers and commissioners can work together to provide effective personalised services

An exciting panel of speakers will be presenting their views on challenges and opportunities facing the sector in the personalisation agenda, including:



Stuart Etherington, Chief Executive, NCVOSue Bott, Director, National Centre for Independent LivingDes Kelly, Executive Director, National Care ForumJohn Adams, Chief Executive, Voluntary Organisations Disability Group
To secure your place at the seminar book through our online page. Please note this event is by invitation only. Places are limited so please book early to avoid disappointment. If you have any queries, please contact us on psdnetwork@ncvo-vol.org.uk.

With best wishes,

The Sustainable Funding Team

Publications and Websites

Equalities in procurement guidance

New guidance from the Local Government support organisation IDeA aims to help Local Government and service providers meet legal requirements and best practice on equalities issues. Access the guidance from the IDeA website.

The State and the Voluntary Sector (NCVO)

A new publication from NCVO's research teams brings together the latest intelligence on the way voluntary and community groups work with the statutory sector. The State and the Voluntary Sector includes information on key trends in government spending within the sector.

The report has provoked a strong media response, particularly as it highlights the vulnerability of some community groups to potential government spending cuts (see Guardian online and CAF online for a sample).

Collaborative Working & Public Sector Delivery

Collaborative Working on Public Service Delivery (pdf 1Mb) is an article looking in more detail at the key issues highlighted by commissioners, voluntary sector providers and infrastructure organisations in our Collaboration events earlier this year. The article includes practical tips on how to overcome the resource-intensive process of setting up collaborative working to enable productive new ways of working.

London councils grant website

Click here for their website

Collaboration tool kit from the Charity Commission

Choosing to Collaborate: Helping you succeed September 2009

You can also view the printed colour version of this publication: Choosing to Collaborate: Helping you succeed (PDF format).

Tips for successful collaborations

1. Be clear that any collaboration is in the interests of your charity's beneficiaries
2. Make sure you are satisfied that the collaboration furthers your charity's objects
3. Ensure that your agreement clarifies objectives, processes, roles and responsibilities
4. Pay attention to communications and make sure that all stakeholders understand how and why your charity should collaborate
5. Make sure that your charity's independence is not compromised

6. Contact the Charity Commission at an early stage if you need our advice or help

Contact the Charity Commission:

Telephone: 0845 300 0218

Typetalk: 0845 300 0219

By post: Charity Commission Direct

PO Box 1227

Liverpool

L69 3UG

Website: www.charitycommission.gov.uk

This toolkit should be read alongside the Charity Commission publication Collaborative Working and Mergers: An introduction (CC34)

Advice for employers of lone workers - health & safety

11. Advice for employers of lone workers

A leaflet from the Health and Safety Executive, giving advice and guidance on how to keep lone workers healthy and safe, has been updated. Download 'Working alone Health and safety guidance on the risks of lone working' in pdf, 79KB from <http://www.hse.gov.uk/pubns/indg73.pdf>.