



## C&H HSCF Newsletter

### Wellbeing & Prevention Newsletter from HSCF

Consisting of news articles from 2009-11-24 to 2009-11-27

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Failsafe Officer & Administrative Team Supervisor Homerton Hospital  
Think Family Coordinator City of London  
Targeted Health Outreach Worker x 3  
Mental Health Development Manager - PCT  
COPD Rehabilitation Assistant - PCT  
Key Worker Co-ordinator

#### **Courses and Training**

Do you work with parents of disabled children - come to this good practice training day  
LVSC short courses:  
HCVS: Community Builders funding application workshop  
Free Tendering Clinic 17th December Newham



Engaging and Communicating with Young People  
Tendering Courses

### **Publications and Websites**

Futurebuilders - tendering opportunities  
Community dance online inc Dance & Disabled People Page  
Joseph Roundtree Foundation launch website- housing and neighbourhood trends

### **Consultations and Surveys**

Are you Deaf or Disabled - Survey re draft Re Londons Accessibility  
Positive Commissioning Experiences  
State of the Voluntary Sector survey: only one week left  
First session for Volunteer Rights Inquiry  
Ofsted proposals for adult and community learning inspections from 2010  
Charity Software survey

## Local Notices

### Have you got a health day coming up? Help with Health checks available

Under a volunteer scheme via Boots. Pharmacy students are available to run a health checks stall, do health checks - blood pressure - diabetes - body mass index etc for one day only

If you are planning a health event before the end of January please email Alomgir alomgir1@gmail.com to arrange input

### HCT Social Enterprise hit by strikes - Ash Grove Depot Planned walk out Friday

HCT Group's Ash Grove depot will see a 24-hour walk out this Friday after transport union Unite rejected HCT's 2.25 per cent pay increase.

All four of HCT's Transport for London red bus routes will be affected: the 394 Angel Islington to Homerton Hospital, the 153 Finsbury Park to Liverpool Street, the 388 Hackney Wick to Embankment and the W13 Woodford Wells to Leytonstone.

### EDN leads way in partnership working re: ways into work - let us know if you are interested.

The Economic Development Network led a very successful event looking at partnership working between big and small voluntary sector organisations. There are currently Ways to Work Tenders including specialist ways to work reaching hard to reach groups - and lead organisations have agreed to look at partnerships with specialists.

The Economic Development Network is proposing the following forward options:

1. those who will be putting in an expression of interest and (Option 1)
2. those who will not be putting in an expression of interest but who have some relevant expertise in a relevant area (Option 2).

#### Option 1

If you are going to put in an expression of interest by December 7th 2009. Please email me confirming this. It would also be helpful if you might be able to outline what types of





If you have any questions that arise from this email please do not hesitate to contact me. I am keen to hear from members about their needs and views on the network.

Kind Regards,

Crystal M. Todd  
Economic Development Network Co-ordinator  
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W: [www.hcv.org.uk](http://www.hcv.org.uk)

### Older Peoples SIG Meeting 14th December

All are invited to Decembers older peoples special interest group meeting with speakers on the housing strategy and the Floating Support Service. [click here to view the agenda](#)



## Local Events

[Human Rights Day at the Refugee Therapy Centre](#)

[PRA open day 15th December](#)

All welcome - [click here for details](#)

## Wider News

### Jenny Willott attacks Tory 'big society' policy

Jenny Willott attacks Tory 'big society' policy

By Kate Youde, Third Sector Online, 25 November 2009

Conservative plans are fanciful and dangerous, says Lib Dem charities spokeswoman

Jenny Willott, the Liberal Democrat spokeswoman on charities, has accused Conservative leader David Cameron of wanting to get the third sector to underwrite the costs of delivering public services.

In the keynote speech at an NCVO conference in London yesterday, Willott attacked the Conservative Party's 'small state, big society' policy and said it was "a thinly-veiled part of a traditional Tory tax-cutting agenda" .

"The Conservatives want the UK to develop a low tax, US-style philanthropic culture overnight," said Willott. "This is fanciful and decidedly dangerous."

Willott said the charity sector should play a greater role in public service provision. "But this should be driven by local and community innovators working in the sector, not by Tory ministers based in Whitehall," she said.

"This type of innovation must be allowed to develop gradually. This means safeguarding grant funding and creating a level playing field so that charities can properly compete for, and win, contracts against their private sector counterparts."

No one from the Conservative Party was available to comment

### Nationwide Foundation & Charity Trustee Network partnership to support Trustees

New Trustee Partnership Announced      The Nationwide Foundation and Charity Trustee Networks (CTN) have revealed they are to work collaboratively to provide support and guidance to trustees.

The partnership aims to offer governance support to the boards of major grant recipients of the Nationwide Foundation, including the trustees and chairs of eight charities benefitting from their Investor Programme.

The deal will help to achieve the Nationwide Foundation's aim of building the resilience of the charities it funds through a range of services, including trustee training,

strategic review meetings and consultancy. It is hoped these measures will build the capacity of grant recipients and enable them to work more effectively than if they simply received grant funding.

The chief executive of the Nationwide Foundation, Lisa Parker, said:

“The Nationwide Foundation welcomes this partnership as an opportunity to invest in charities, over and above providing core and project funding, to ensure they have an effective Board of Trustees and good governance structure in place. The Nationwide Foundation wants the charities it supports to be in a strong position to continue their good work once funding has ceased.”

The chairman of CTN, Rodney Buse, added:

“Charity Trustee Networks is delighted to be working with Nationwide Foundation. Trustees have a high level of responsibility and must also keep themselves fully informed about the work and running of their charities. We recognise the effort needed to give this level of commitment and aim to provide support to ensure trustees work efficiently and effectively.”

## BME Funding Dispute Hits East Midlands

Voluntary network One East Midlands causes controversy by applying for BME funding.

The decision of One East Midlands to apply for £67,800 worth of funding from a Capacitybuilders scheme specifically designed to ensure BME views are taken into account in regional policy-making has been criticised by grassroots organisation Beam, who argue the group is not BME-led.

Beam represents local BME groups in the East Midlands and has described the decision to apply for funding as "lacking legitimacy".

Shamsher Chohan, co-ordinator of Beam, said:

“The agenda needs to be initiated and led by BME organisations.”

Beam will also be organising a petition to support BME communities in developing their own regional voice.

However the chief executive of One East Midlands, Rachel Quinn, responded that although the organisation was not BME-led, it had enlisted a BME policy forum, led by local BME groups, which would help to set its priorities.

Ms Quinn said:

“We are creating a space where BME groups can come together. We are not trying to lead the agenda.”

Capacitybuilders have approved the organisation’s bid for general funding but have yet to make a decision on its BME bid.

Source: Third Sector, 17/11/2009

## Gov states NHS preferred provider for health services . Unite welcomes this - Acevo concerned

Acevo fears third sector will be disadvantaged in providing health services

By John Plummer, Third Sector Online, 25 November 2009

Health secretary Andy Burnham says NHS is 'preferred provider';

Charity chief executives body Acevo has said it is "deeply concerned" about comments by the health secretary Andy Burnham that the NHS should once again be the preferred provider of health services.  
Click here to find out more!

Burnham's comments, which have been welcomed by trade union Unite, have significant implications for charities currently delivering health services on behalf of government.

His views are being seen as a reversal of the recent trend towards opening up the provision of state services to not-for-profit groups.

"It's profoundly worrying in terms of the third sector's ability to compete on an equal footing," said Peter Kyle, deputy chief executive of Acevo. "You can't have equality and a level playing field when one provider is preferred. Charities have to be sure when they bid that they have a reasonable chance of winning."

Kyle, Simon Blake, chief executive of sexual health charity Brook, and Jeremy Swain, chief executive of homelessness charity Thames Reach, have signed a letter to Burnham organised by left-wing pressure group Progress.

It says: "Now is not the time to alienate important sectors that hold much goodwill and are potentially the key to the citizen-centred, high-quality health services of the future."

Unite yesterday congratulated Burnham.

"The not-for-profit sector cannot provide the stability needed for health provision due to the short-term nature of its funding, its high staff turnover and its race to the bottom on staff pay and terms and conditions," said a statement signed by Rachael Maskell, national officer for the not-for-profit sector, and Karen Reay, national officer for the health sector.

"As we have seen in the provision of services for children, charities do not share best practice as they compete with each other over contracts.

"We believe that charities do have a place in the health service, but as add-on services such as Macmillan Cancer Support's Macmillan nurses."

## Social investment consortium bids for three public service delivery contracts

By David Ainsworth, Third Sector Online, 25 November 2009

3SC says 200 third sector organisations have shown interest in joining bids

Third sector bidding consortium 3SC is hoping to win three further public service delivery contracts worth tens of millions of pounds.

The organisation, created by The Social Investment Business to make large-scale bids for public sector contracts on behalf of small sector organisations, will bid for the following: Progress2work, which helps very hard-to-reach individuals into employment; Backing Young Britain, which will involve charities offering mentoring and work experience to young people in the UK; and the second stage of the Future Jobs Fund, which has been set up to create 150,000 jobs by 2011.

[Click here to find out more!](#)

The consortium is already delivering 3,000 jobs under an existing Future Jobs Fund contact.

At least 200 third sector organisations have expressed an interest in participating in the bids.

"We've had high levels of interest in these bids already," said Richard Morgan, director of communications at 3SC, "but we're interested in hearing from other organisations that might want to get involved.

"Our current contract to deliver jobs under the Future Jobs Fund is going well. We've had commitments from people to fill all the jobs we're contracted to deliver."

## Child Poverty Action Group wins appeal on overpayment recovery

CPAG are delighted to have won our legal bid to stop the Government clawing back millions of pounds in benefits overpaid through DWP errors. CPAG brought the case after 65,000 benefit claimants received letters threatening court action if they did not pay back the money - which caused considerable distress to thousands of families with children. Judges in the Court of Appeal ruled the Government had no power to recoup the overpayments unless they were the result of misrepresentation or fraud. They also ordered benefits officials not to send

warning letters in future. However, the Government is now appealing the decision.

[Click here for further details and factsheet](#)

### Bursaries fund for volunteer managers

Bursaries fund for volunteer managers

By Kaye Wiggins, Third Sector Online, 26 November 2009

Office of the Third Sector will provide money for training and best practice work

The Office of the Third Sector has announced that £1m in bursaries for volunteer managers will be available from April next year.

[Click here to find out more!](#)

The bursary fund is the latest part of the OTS's £3m volunteer management fund, announced in May, which will be made available to charities and volunteering organisations.

The £1m fund will support training for volunteer managers who coordinate day-to-day volunteering activities as well as for people involved in volunteer management strategy.

Infrastructure body Capacitybuilders, which is distributing grants from the fund, has invited expressions of interest.

Angela Smith, Minister for the Third Sector, said: "This programme will enable volunteer managers to be better connected to existing support, share knowledge effectively and raise awareness of the benefits of good volunteer management."

### Adult Learners Awards 2010 – nominate now

deadline: 29 January 2010, 5pm

Nominations are now open for Adult Learners' Awards 2010. If you know an outstanding adult learner whose remarkable achievements have transformed lives, nominate them for an award.

Adult Learners' Week is the UK's largest and longest running learning campaign. Held each May, it encourages thousands of adults, whatever their age and

background, to give learning a go. Adult Learners' Week will take place from 15 to 21 May 2010.

[www.niace.org.uk/alw/2010](http://www.niace.org.uk/alw/2010)

Source

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## Microfinance wars see atheists battle with Christians

Chrisanthi Giotis

Shah: Competitive fun for investors is part of Kiva's business plan

Online gaming techniques are being adopted by pioneering microfinance organisation Kiva in its bid to generate (US) \$1bn of loans.

Kiva claims to be the world's first person-to-person microfinance website. Potential investors can log on to [www.kiva.org](http://www.kiva.org), browse profiles of people who want to start a business in the developing world and then make a small loan to an entrepreneur of their choice.

Kiva's co-founder Premal Shah was in London last week giving a speech about the future of social investment at innovation foundation NESTA. He told the audience about his organisation's ambitions and said competitive 'fun' for the investors was an important part of the business plan.

Shah said: 'We have people who claim they wake up at 2am to see if a loan has come online in a country they want to lend to.

'We think where Kiva needs to go in the future is to become a really fun, addictive experience.'

Shah bounded with enthusiasm as he showed off the online groups that had formed among investors on the website. As with online communities that play war games, the Kiva community has organised itself into competing groups. However, instead of banding together to storm a virtual hill, these groups aim to claim the top spot on the Kiva site - to become the group that lends the most.

Currently, the Atheists and the Christians are locked in fierce battle for the top spot but former leader, the Obama Group, is close behind.

To see the presentation click [here](#)

## Wider Events

### London Councils Commissioning Priorities Consultation

Consulting the Capital: London Councils voluntary sector commissioning programme 2011-15. Your chance to have a say about what London Councils funds in the future. London Councils' grants budget is £28m a year – if you want a say in how it is spent this is your chance to help develop a VCS response.

VSF/3SA and HEAR are holding a consultation event at  
Coin Street Neighbourhood Centre

108 Stamford Street, London SE1 9NH

on Monday 14th December 14:00 – 17:00 (arrive 13:30 for refreshments)

Event 14th December booking form Event 14th December agenda

For more information download the new VSF policy briefing below.

November 12th 2009

VSF briefing LC consultations

October 19th 2009

VSF briefing on London Councils Commissioning Priorities Consultation 2009

London Councils' vision for 2011-15 programme is;

'Londoners enabled to live better and healthier lives, enjoying economic, housing, educational and cultural opportunities in a safer and more sustainable environment; through improved services delivered by the voluntary sector working in partnership with London's local authorities';

London Councils is setting priorities for the 2011-15 commissioning programme and wants to hear your opinions on:

· The challenges in London that funding should tackle

· Whether the services funded at the moment are the right ones and if not how they should be updated

· The differences London Councils' funding makes to local people, the voluntary sector and other organisations working to support Londoners

· How funding can help local people and organisations get through the recession

How you can get involved

Read the VSF briefings above.

Go to one of the London Councils' public meetings across London in November and December 2009.



<p align="left">Come to the VSF/Third Sector Alliance/HEAR event on Monday 14th December at 14:00 (venue to be confirmed and more details soon).

Read more about London Councils's proposals and complete the online survey.

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<p align="left">The deadline for responses to the consultation is 29 January 2010.

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<p align="left">This page last updated November 26th 2009

<p align="left">Source

## Funding Opportunities and Tenders

### Correction to CEN tender

This is to let you know that there were some errors in the previous tender specification which you received. Please accept our apologies for this, and find attached the correct version.

Please [Click here](#) to view the amended tender specification

### Health Work and Well-being Challenge Fund - local partnerships can apply

The Health Work and Well-being Challenge Fund from the Department of Work and Pensions is open. The fund is for new projects which aim to improve the health and well-being of employees. Projects to improve mental well-being in small businesses will be a priority. There are two bidding rounds - the first one has a deadline of 31 December 2009, and the second round is open for applications between September and December 2010. Small and medium sized businesses with between 1 and 249 employees, and local partnerships can apply for between £1,000-£50,000 in each year. See the fund website for more information.

Source SYFAB

### Faiths in Action round 2 grants up to £6k

Faiths in Action round 2 is now open. The fund is for local projects and activities that have a clear focus on faith or inter faith issues. It is open to faith, inter faith, voluntary and community sector organisations at national, regional and local levels in England.

The maximum size of a grant in Round 2 is £6,000. Round 2 is a rolling programme with no formal deadline for applications. Applications will be accepted in the order that they are received, until the fund is allocated.

The fund is sponsored by Communities and Local Government and administered by the Community Development Foundation (CDF). See the CDF website for more information.

Source SYFAB

### Capacitybuilders Capital Investment Programme £30k for VSO resource centres

Grants of up to £30,000 are available to local resource centres to allow them to make



small scale improvements to their premises, to improve availability, quality and accessibility of accommodation or shared facilities, for local third sector organisations. The deadline for applications is 24 December 2009. Early applications are more likely to succeed with priority being given to applications received by 14 December 2009. See the website for more information.

Source Syfab

### Invitations to tender for immigration work to open 30 November 2009

The Legal Services Commission tender process for contracts to deliver mainstream face-to-face services in Immigration and Asylum will begin on 30 November 2009.

All tenders must be submitted by 28 January 2010.

For more information see the Legal Services Commission website.

Source SYFAB

### Changing Spaces: Ecominds - medium & small grant programmes still open

Summary of the programme Mind has received funds from the Big Lottery Fund to run a £7.5million grant scheme as part of the Changing Spaces environmental initiative over the next five years.

The Ecominds programme, run by Mind, opened on 18 September 2008. This programme is for a range of groups who want to encourage people with experience of mental distress to get involved in environmental projects, such as improving open spaces and wildlife habitats, designing public art and recycling.

Ecominds will help reduce the stigma surrounding mental distress and help create a society that treats people with experience of mental distress fairly, positively, and with respect.

Grants available: The programme will award grants of up to £250,000. Four different levels of grant are available:

		Closing date
	Large bids (£60,001 to £150,000)	12:00 noon Friday 30
October 2009	Medium bids (20,001 to £60,000)	
12:00 noon Friday 8 January 2010		Small bids (£0 to
£20,000)	12:00 noon Wednesday 30 June 2010	Are you

eligible? The following England based groups may apply to Ecominds:

mental health, environmental, and community groups commercial organisations running

projects on a not-for-profit basis, including Community Interest Companies (CICs) and Social Enterprise companies where project profits are reinvested solely into the Ecominds project. This programme will not fund individuals, statutory authorities (although we welcome applications from organisations working collaboratively with such bodies), projects aligned with or co-funded by pharmaceutical companies and applicants and projects based outside of England.

What to do next For more information, please visit the Ecominds website:  
[www.ecominds.org.uk](http://www.ecominds.org.uk)

Contact Call the Changing Spaces Advice helpline on 0845 3 671 671 (opening hours 8am-7pm Monday to Friday) for further details. Please note there are two sets of guidance notes for this programme.

Other Changing Spaces programmes Access to NatureCommunity SpacesCommunity Sustainable Energy ProgrammeLocal Food

### up to £5k for projects re: homelessness, asylum seekers and refugee; young people and penal affairs

Hilden Charitable Fund -  
deadline: 29 January 2010

The Hilden Charitable Fund has announced that the next deadline for submitting applications is 29 January 2010. Within the UK, the Hilden Charitable Fund makes grants to projects that address disadvantages, notably by supporting causes which are less likely to raise funds from public subscriptions. In particular, the Fund wants to support projects that address homelessness; asylum seekers and refugees; community based initiatives for disadvantaged young people; and penal affairs.

Preference is given to supporting small community organisations with an income of less than £200,000 per year. During 2009 the average grant given was £5,000.

[www.hildencharitablefund.org.uk](http://www.hildencharitablefund.org.uk)

### Tudor Trust - core costs for smaller charities

Tudor TRust Fund: programmes re:  
youth; older people; community; relationships; housing; mental health; substance misuse; learning; financial security and criminal justice. Tudor is an independent grant-making trust which supports organisations working across the UK. We aim to support work which addresses the social, emotional and financial needs of people at the margins of our society, and are particularly interested in helping smaller, under-resourced organisations which offer direct services and which involve the people they work with in their planning. Our current guidelines are dated April 2009 to March 2011 and can be downloaded from



this website.

Please download a copy of our funding guidelines if you are considering making an application.

[Click here for website](#)

## Jobs and Volunteering

### RIFAS Programme Coordinator

RIFAS Programme Coordinator Employer: THE YOUNG FOUNDATION Posted: 24 Nov 2009 Location: London Industry: Charities - General Social care - General Social care - Youth work

NESTA

THE YOUNG FOUNDATION

The Young Foundation is one of the world's leading centres for social innovation. We combine practical projects, the creation of new enterprises, research and publishing. Our predecessor organisations under Michael Young were responsible for far-reaching innovations including the Open University and Which?, and pioneering ideas in fields including health, education and community development.

Regional Innovation Funds Advisory Service

The Regional Innovation Funds (RIFs) were established in April 2009 as part of the Darzi Next Stage Review which placed innovation at the heart of the NHS. NESTA and the Young Foundation have been appointed by the Department of Health to establish a Regional Innovation Funds Advisory Service (RIFAS). The RIFAS will offer support for all 10 Strategic Health Authorities in England in terms of the management and disbursement of the Innovation funds.

This is a time of unparalleled opportunity for the NHS. It is the first time in its history that investment on such a scale has been delivered with the sole aim of driving innovation. The team that delivers this service will truly be breaking new ground. All roles are offered on a fixed term contract until the end of March 2011.

£26,550 - £31,050 - Full-time, based in London

We are looking for an individual with excellent organisational, project management skills and an ability to coordinate and optimise the efficiency of a team of Fund Advisers working on a national basis with high profile stakeholders in the delivery of the Advisory Service.

The closing date for applications is noon on Tuesday 8 December 2009

First interviews will be held in the week commencing 14 December 2009

[Click here for more details](#)

### Senior Service Delivery Manager (7 posts)

Employer: VICTIM SUPPORT Contract: Permanent Hours: Full Time Salary: £31,100 to £34,600 [Click here to request information pack](#)

Victim Support is the national charity helping over 1.75 million people affected by crime every year. As we face the challenges and opportunities of delivering our services and developing our profile nationwide, our London region is evolving to help drive the region forward.

Senior Service Delivery Manager (SSDM) &ndash; 7 posts

Salary range £31,100 to £34,600

(The salary includes a London weighting supplement)

London region

The SSDM will be accountable for the delivery of Victim Support's services in the Community or Witness Service (or if appropriate both) by managing a team of Service Delivery Managers. The successful candidate will also be working closely with other agencies, developing links and networks across the statutory and voluntary sector to provide a range of services to meet the needs of victims/witnesses of crime.

The successful candidate will have experience of managing change programmes and/or projects and delivering services in a complex customer focused organisation. They will also need to have an understanding of legal, regulatory, ethical and social requirements relevant to a national charity.

In return we offer a pension, flexi-time, 25 days' annual leave and the opportunity to play a key role in a national charity by providing world-class services to victims and witnesses and being a vital force for change.

The closing date for applications to be received by is 11th December 2009.

Victim Support takes pride in being a diverse organisation, enriched by the participation of all individuals and communities.

### Isle of Dogs Community Foundation Programme Manager

Programme Manager Employer: ISLE OF DOGS COMMUNITY FOUNDATION General - Policy Contract: Permanent Hours: Full Time Salary: £34,000 - £36,000 pa [Click here to request information pack](#) IDCF

Connecting and Enriching Communities in Tower Hamlets

TOWER HAMLETS

Funded by Planning Contributions

Start the new year with a new job making a real difference in east London

IDCF is a well-established grant-making community foundation working for the people of Tower Hamlets, east London. Major regeneration projects at Canary Wharf and on the Isle of Dogs provide IDCF, in partnership with the London Borough of Tower Hamlets, with significant funding opportunities to support the diverse communities and voluntary sector in the local area.

£34,000 - £36,000 pa

IDCF is seeking a talented and dynamic individual with relevant financial and project management experience to join its small team. The right person will help deliver a major programme of support for voluntary sector groups and projects operating in some of the UK's most disadvantaged neighbourhoods. You will help develop and monitor robust reporting and accounting procedures working with the local authority and community groups. Ideally you will have experience of the voluntary sector and output driven regeneration schemes. You should possess good attention to detail and experience of other government funding scheme programmes i.e. SRB, ESF, NRF would be an advantage.

Closing date: 18th December 2009

Interviews: 14th January 2010

IDCF is an equal opportunities employer.

Failsafe Officer & Administrative Team Supervisor Homerton Hospital

Job Reference:

293-10482

Job Title:

Failsafe Officer & Administrative Team Supervisor

Area of Work:

Retinal Eye Screening

Employer:

Homerton University Hospital NHS Trust

Department:

293 Diabetes Retinal Screening

Location:

London

Salary:

£24,852 - £32,207 pa.inc

Job Type:

Permanent

Staff Group:

Administrative & Clerical

Pay Scheme:

Agenda for change

Pay Band:

5

Working pattern:

37.5 Hours/Week

Closing Date:

10/12/2009

Description

The Homerton is an innovative Foundation Trust providing a wide range of services to the local community of Hackney and specialist services on a national level. Located in the multicultural east end of London we are situated close to the heart of the capital.

The Homerton is the closest hospital to the London 2012 Olympic and Paralympic Games Park and is the designated hospital for the Park. The Hospital has easy access to the M11 and Stratford International railway station, with major improvements to transport planned in the lead up to the Games.

ALL CANDIDATES MUST READ THE PERSON SPECIFICATION FOR THIS VACANCY AS THIS CONTAINS QUESTIONS WHICH MUST BE ANSWERED AS PART OF THE SUPPORTING INFORMATION. CANDIDATES WHO DO NOT ANSWER THE QUESTIONS AS DIRECTED WILL NOT BE PUT FORWARD FOR SHORTLISTING.

This is an opportunity for an experienced and enthusiastic individual to take on the job of providing administrative supervision and failsafe support to the diabetes eye screening service at Homerton University Hospital. The service provides eye screening for City & Hackney, and Redbridge PCTs.

Diabetes is the commonest chronic illness affecting people in Hackney. It is increasingly recognised that detection and early treatment of diabetes associated problems can prevent disability and premature death. Diabetes Services are being modernised and expanded to meet this challenge.

The Diabetes Eye Screening service plays a key role in helping the problem of diabetes related eye disease. The Diabetes Eye Screening service aims to detect and offer early treatment to people with diabetes who are developing sight threatening eye disease.

As the nominated Failsafe Officer & Administrative Team Supervisor for the City, Hackney and Redbridge Diabetes Eye Screening Programme you will be responsible for the administrative and governance support structures within the service. Your role will be vital to ensure continued compliance with all National Screening Committee parameters.

You will be responsible for ensuring the implementation and maintenance of failsafe and governance systems in conjunction with the Programme Manager. It will be expected that you will provide direct line management to the administrative staff working in the service.

You will need to have excellent skills in excel and IT, and an ability to manage patient information. You will be efficient and well organised, a good team player with a flexible and proactive approach to your work and demonstrate strong leadership skills. As an integral member of a multidisciplinary service you will also need to have excellent communication and interpersonal skills.

If you have administration experience and wish to be a pivotal link in a highly skilled and motivated team we would like to hear from you.

For further information please contact:

Mark Logan, Assistant General Manager and Diabetes Eye Screening Programme Manager on 020 8510 7095 or email [mark.logan@homerton.nhs.uk](mailto:mark.logan@homerton.nhs.uk)

For further information about the screening service, please visit <http://www.homerton.nhs.uk/our-services/diabetes-eye-screening/>

We advise candidates to read all of the attached documentation prior to submitting an application.



Your supporting statement is used to determine your suitability for the post and should be used to demonstrate your relevant skills.

Once you have submitted an application it is essential that you check your email on a regular basis for updates and shortlisting information.

The Trust welcomes applications from candidates wishing to job share with or without job share partners.

Committed to Equal Opportunities.

Overseas candidates wishing to apply, who would require immigration sponsorship, can self-assess the likelihood of obtaining a Certificate of Sponsorship for the post on the UKBA website.

Applications from job seekers who require Tier 2 sponsorship to work in the UK are welcome and will be considered alongside all other applications. However, non-EEA candidates may not be appointed to a post if a suitably qualified, experienced and skilled EU/EEA candidate is available to take up the post as the employing body is unlikely, in these circumstances, to satisfy the Resident Labour Market Test. The UK Border Agency requires employers to complete this test to show that no suitably qualified EEA or EU worker can fill the post. For further information please visit: UK Border Agency website.  
Job Description (30 KB) Person Specification (28 KB) Recruitment\_Pack\_Why\_Homerton (129 KB) Guidance Notes On Submitting An Application (119 KB) Equal Opps document (132 KB) Remploy Leaflet (50 KB)

## Think Family Coordinator City of London

Think Family Coordinator

Ref No

CCS121

Salary

£29,390 - £34,210 pa inc. of London Weighting (depending on experience/performance)

Department

Community and Children's Services

Description

We may be the smallest Local Authority in London but we are one of the best. The City of London is a four star authority, that prides itself on providing an excellent service to all of our residents. We are looking for a Project Coordinator to lead on the development and implementation of the Think Family agenda within children's and adults services across the City of London and in partnership with stakeholders. You will lead on the systems change required to implement whole family assessments and family support plans, building on the City's current strategic partnership arrangements and



working closely with colleagues as part of our already established early intervention model of working. Ideally, you will have experience managing projects within a multi-agency setting, preferably within the statutory sector. You will be committed to the development of coordinated and holistic service delivery for vulnerable families and have the determination to drive forward the Think Family agenda with both Children's and Adult services in the statutory, community, voluntary and third sectors. For an informal discussion contact Wendy Bate on 020 7332 3966. Closing date: 12 noon, 16 December. This post is exempt from the Rehabilitation of Offenders Act and as part of the selection process the successful application will be required to obtain a Criminal Records Bureau Disclosure. The City of London Corporation is committed to Equal Opportunities and welcomes applications from all sections of the community.

#### Location

Guildhall, London EC2

#### Contact details

To apply online, please visit [www.cityoflondon.gov.uk/jobs](http://www.cityoflondon.gov.uk/jobs) Alternatively, please contact the Corporate Recruitment Unit on 020 7332 3978 (24hr answerphone) quoting reference CCS121. A minicom service for the hearing impaired available on 020 7332 3732.

#### Contact email

[cru@cityoflondon.gov.uk](mailto:cru@cityoflondon.gov.uk) - Please include your name and address.

#### Closing date

2009-12-16

Information Pack CCS121 .pdfCRB Policy (PDF).pdfCRB Questions and Answers (PDF).pdfCRB Policy (PDF).pdfHow to complete the application form (PDF).pdfApplication form CCS121.docClick here to apply

## Targeted Health Outreach Worker x 3

### Vacancy Details

Job Reference: 524-LJ650-25-NOV-2009Job Title: Targeted Health Outreach Worker x 3Area of Work: Disabled Children and Young PeopleEmployer: City & Hackney Teaching PCT NHSDepartment: 524 CID Children ServicesLocation: LondonSalary: £29,797 - £39,516 Job Type:Permanent Staff Group:Additional Clinical Services Pay Scheme:Agenda for change Pay Band:6 Working pattern:37.5 Hours/Week Closing Date:11/12/2009 Add this vacancy to my job basket

Description Are you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

### Targeted Health Outreach Worker

For many young people with special educational needs preparing to leave school is an anxious time. It is hard for them to understand and apply the information, advice and guidance they have been given.

Our new 'Targeted Health Outreach Workers' will support young people to:

- Access health, fitness, education and advice services
- Prepare for interviews and difficult appointments
- Increase their skills and confidence towards greater independence
- Sustain relationships with their family and friends.
- Offer a 'person-centred' support plan to enable a young person to take important steps towards their future.

Applicants should be experienced in communicating with young people with special needs. They should be able to structure activities and community involvement so as to promote positive outcomes. It is important to understand how different community services can positively support young people with special needs.

Closing date: 11th December 2009

Hackney has enormous strengths, diversity, contrast, energy and great opportunities; we are in the centre of London, one of the world's most thriving cities!

We will also be hosting Olympic sports in 2012, and as a result, the area is benefiting from significant regeneration and redevelopment in the years leading up to these events.

Come and join us to be part of the positive changes taking place!

Please note that all shortlisted applicants will be contacted by email via NHS Jobs.

Applicants are advised to check their email accounts regularly. If you have not been contacted within 4 weeks of the closing date you should assume you have not been shortlisted.

#### Jump to Apply Now

More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (173 KB) Information for Job Applicants (48 KB) Positively Diverse document (Pdf) (190 KB) Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact:

Contact Name Steve Easter  
Email Address steve.easter@chpct.nhs.uk  
Telephone 07946407176

### Mental Health Development Manager - PCT

Job Reference: 524-DD597 Job Title: Mental Health Development Manager Employer: City



& Hackney Teaching PCT NHS Department: Mental Health Location: London Salary: £35,747 - £45,353 Job Type: Permanent Staff Group: Allied Health Professionals Pay Scheme: Agenda for change Pay Band: 7 Working pattern: 37.5 per week Closing Date: 4/12/2009 Add this vacancy to my job basket

Description Are you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

Tenure: Permanent or fixed term or secondment opportunity (flexible for successful candidate)

City & Hackney Teaching Primary Care Trust is a respected commissioner of healthcare services within London. The PCT serves a diverse population of 220,000 with a high level of deprivation that brings challenging and exciting opportunities to work with us and our partner agencies to improve the health of our population.

We are looking for an experienced manager, with contracting, performance management or Mental Health Services management experience to join us to develop our Commissioning of Mental Health Services within Primary Care settings.

You will be responsible for managing a range of contracts as well as progressing the primary care mental health agenda. This may include reviews of service provision and integrated working with local partners and service providers.

Located within the PCT's Commissioning Division, you will develop close working relationships with other commissioning colleagues in public health and Practice Based commissioning, with local partner agencies (e.g. the local authority, education) in secondary care, and with the 3rd sector.

You will have excellent verbal and written communication skills, well developed analytical skills, background knowledge of related health and social care policy and be able to develop effective working relationships with a range of agencies and individuals. You will also be able to work well independently and as part of a team.

This is an excellent opportunity for someone who wants to build on their existing experience and develop commissioning skills.

For more information, please contact Dorothy Allan - Interim Joint Head of Commissioning for Mental Health and Substance Misuse on 020 7683 4672.

Closing Date: 4th December 2009

Please apply online through [www.jobs.nhs.uk](http://www.jobs.nhs.uk). Alternatively, the job description and an application form can be obtained by emailing [recruitment@chpct.nhs.uk](mailto:recruitment@chpct.nhs.uk) quoting job reference number.

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#### Jump to Apply Now

**More information** You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

**Documents** Job Description (98 KB)Accommodation leaflet (359 KB)Information for Job Applicants (48 KB)Positively Diverse document (Pdf) (190 KB)Staff Benefits at City & Hackney (402 KB) **Further Links** City & Hackney Teaching PCT Homepage

### COPD Rehabilitation Assistant - PCT

Job Reference: 524-SW647 Job Title: COPD Rehabilitation Assistant Area of Work: Adult Community Rehab Team Employer: City & Hackney Teaching PCT NHS Department: Adult Community Services Location: London Salary: £24,852 - £32,207 Job Type: Permanent Staff Group: Additional Clinical Services Pay Scheme: Agenda for change Pay Band: 5 Working pattern: 37.5 Closing Date: 2/12/2009 Add this vacancy to my job basket

**Description** Are you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

**BAND 5 Chronic Obstructive Pulmonary Disease (COPD) REHABILITATION ASSISTANT - PHYSICAL CONDITIONS**

Full time position (37.5 Hours per week)

The Adult Community Rehabilitation Team is a forward thinking service that provides interdisciplinary rehabilitation to adults; the service is split into two specialist pathways, neurological and physical conditions. The team consists of physiotherapists, occupational therapists, speech & language therapists, disability counsellor and clinical psychologists. The team is supported by a Consultant Allied Health Professional, Consultant Neurologist as well as rehabilitation assistants and administrators. Therapy intervention is goal directed, flexible and not time limited. The service is essentially community based;

however there is opportunity to provide intervention in our onsite outpatient facilities. The client group is very diverse, clinically, economically and culturally

An exciting opportunity has arisen for a dynamic, forward thinking rehabilitation assistant to work with the COPD Lead physiotherapist in the physical conditions section of the team. This post will give you the opportunity to work alongside the COPD Lead physiotherapist, carrying out a range of different treatment interventions as well as some administration duties. The successful applicant will also contribute and assist with the running of group-based rehab classes such as Pulmonary Rehabilitation. An understanding of the field of rehabilitation would be advantageous. This post would suite an individual who is interested and motivated in developing their skills in community based rehabilitation.

In return for your experience, motivation and enthusiasm our teams will give you the opportunity to develop your skills through:

- Regular supervision and support from senior specialist clinicians
- Regular In-service programmes and further CPD opportunities
- Undertaking projects, supported by senior team members.

CLOSING DATE: Wednesday 2nd December 2009

INTERVIEW DATE: Week of 14th December 2009

Please answer the following question as part of your supporting statement in 200 words or less, your application will not be considered without answering the question:

**“EXPLAIN YOUR UNDERSTANDING OF REHABILITATION AND OUTLINE YOUR EXPERIENCES?”**

For further information or to arrange an informal visit please contact  
Claire Davey, Band 7 COPD Lead Physiotherapist on 020 7683 4382 or  
claire.davey@chpct.nhs.uk

Hackney has enormous strengths, diversity, contrast, energy and great opportunities; we are in the centre of London, one of the world’s most thriving cities!

We will also be hosting Olympic sports in 2012, and as a result, the area is benefiting from significant regeneration and redevelopment in the years leading up to these events.

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More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (112 KB) Information for Job Applicants (48 KB) Positively Diverse document (Pdf) (190 KB) Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact:

Contact Name Claire Davey Email Address [claire.davey@chpct.nhs.uk](mailto:claire.davey@chpct.nhs.uk) Telephone 020 7683 4382

### Key Worker Co-ordinator

524-LJ646 Job Title: Key Worker Co-ordinator Employer: City & Hackney Teaching PCT NHS Department: Children and Families Location: London Salary: £29,797- £39,516 Job Type: Fixed Term Temporary Staff Group: Additional Clinical Services Pay Scheme: Agenda for change Pay Band: 6 Working pattern: 37.5 Closing Date: 4/12/2009 Add this vacancy to my job basket

Description Are you looking for rewarding work in a major local organisation that really makes a difference? City & Hackney Teaching Primary Care Trust could be the answer.

Join us and you can help improve the health of local people. We are committed to providing high quality services to our 250,000 residents.

Short Term contract Jan 2010 to Jan 2011- to cover maternity leave)

Flexible working available

Are you looking to work in a service dedicated to improving the lives of children with disabilities and their families? Do you want to work where &lsquo;Every Child Matters&rsquo;

We are currently looking for an enthusiastic and skilled communicator to join our multi-agency team in Hackney to work as a Key Worker/Lead Professional for children with high care and complex needs.

The post holder will need to have a recognised Professional qualification to degree level or equivalent (in a relevant Health, Social Care or Educational Field) and a minimum of 2 years post qualification experience, at least half of which should be with children.

The appointee will be based in a small Key Worker team within the wider Hackney Ark child development service which is made up of specialist teams from Education, Health and Social Care.

We are seeking someone who can assist families to;



- link services together,
- provide a single point of contact in relation to a child with high care needs for family and professionals alike.
- Ease access for families through the range of services available nationally and locally.
- Support families through at a time when they are coming to terms with their child's difficulties

The post holder will also assist in the promotion and development of a single point of referral and joined up assessment process. A key element of the role will be training other professionals to take on key working roles.

For further information please contact David Graham Key Worker Co-ordinator on tel: 0207 014 7088

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More information You can view more information about this employer and this vacancy by clicking on any of the Job Pack Documents or Further Links below. Clicking a link will open a pop-up window containing the relevant details. You may view, print or download the details from there.

Documents Job Description (122 KB)Information for Job Applicants (48 KB)Positively Diverse document (Pdf) (190 KB)Staff Benefits at City & Hackney (402 KB) Further Links City & Hackney Teaching PCT Homepage Contact details If you would like to talk to somebody about this vacancy then please contact:

Contact NameDavid GrahamEmail Addressdavid.graham@chpct.nhs.ukTelephone020 7014 7088

## Courses and Training

### Do you work with parents of disabled children - come to this good practice training day

Good Practice Workshop - Working with parents of disabled children - 21 January 2010 - London

Dear Delegate

Please find attached an invitation letter and application form for the above Good Practice Workshop scheduled for 21 January 2010 in London.

Should you wish to attend, please complete the application form and return it to this email address.

Further information on the workshop aims and objectives can be found on our website:

<http://www.parentingacademy.org/workforce/workshops.aspx>

[Click here for the invitation](#)

[Click here for the application](#)

If you have any queries, please do contact me.

Many thanks

Polly McCarthy  
Administrator  
National Academy for Parenting Practitioners  
T: 020 7848 7522  
F: 020 7848 7502  
Strand Bridge House  
138 - 142 Strand  
London WC2R 1HH  
[tbushill@parentingacademy.org](mailto:tbushill@parentingacademy.org)  
[www.parentingacademy.org](http://www.parentingacademy.org)

Keep informed! Sign up for our e-newsletter at  
[www.parentingacademy.org/newsletter.aspx](http://www.parentingacademy.org/newsletter.aspx)

### LVSC short courses:

LVSC short courses:



accessible, affordable, relevant, learning opportunities for  
London's voluntary and community sector

December 2009

### Short Courses programme

Book early to avoid disappointment!

	To view
course details and book your place online, click on the course title:	
November 2009 aggressive behaviour	30 Dealing with violent and
1 December 2009 Assertiveness for frontline staff	
2 December 2009 Procurement & Contracting: writing winning tenders	
3 December 2009 applications	Writing better fundraising
4 December 2009 Local area agreements & strategic partnerships	
7 December 2009 Chairing meetings	
8-9 December 2009 Effective presentation skills	
December 2009	10 Health & safety risk assessment
11 December 2009 SORP (Half day)	Understanding
11 December 2009 Understanding full cost recovery (Half day)	

14-15 December 2009

Supervising staff - Essentials

16

December 2009

Project management

18 December 2009

Effective minute taking

Now available!

A new way of purchasing your courses from LVSC

We have introduced a voucher scheme for purchasing our courses at a saving. The new scheme offers organisations the opportunity to purchase course days in advance by using money-saving vouchers. This is especially cost-effective for purchasing packages of courses in areas like project management, business planning and fundraising. Vouchers will be valid for 12 months from the date of purchase. The voucher scheme also enables LVSC members to get one free day for every 3 days purchased; non-members get one free day for every six days purchased. Please get in touch for more information on this scheme, contact [learning@lvsc.org.uk](mailto:learning@lvsc.org.uk) or call the Learning team on 0203 349 8940 /8941/ 8942.

For detailed information check our website:

[www.lvsc.org.uk/courses](http://www.lvsc.org.uk/courses) We operate a sliding scale of course fees to encourage participation from a wide range of VCS organisations. Please see the price grid for courses September 2009-February 2010.

### HCVS: Community Builders funding application workshop

Information on grants and support from Communitybuilders to help you become more sustainable, acquire premises or develop a social business. Friday, 11 December 2009  
Venue: Hackney CVS, 84 Springfield House, 5 Tyssen Street London E8 2LY  
Please contact: HCVS on 020 7923 1962 or email [info@hcv.org.uk](mailto:info@hcv.org.uk) or click here:  
[http://www.hcv.org.uk/EN/store/lead\\_training\\_network/2009/09\\_ctyBdersdec.doc](http://www.hcv.org.uk/EN/store/lead_training_network/2009/09_ctyBdersdec.doc)

### Free Tendering Clinic 17th December Newham

[Click here for details & booking form](#)

## Engaging and Communicating with Young People

20 January or 26 January 2010, Stratford E15 - Cost: Free

The 'Workforce: The Young Voice' report highlighted the views of young people about what characteristics and behaviours they wanted to see from their workforce. The intention of this training is to build on this research by supporting young people from 'hard to reach communities' to develop and deliver training for practitioners on what young people want from practitioners, under the title of the 'B Heard Project'. To prepare for this focus groups have been held, and filmed, and the training follows on from this.

This one day training is developed and delivered by a group of young people (16-19yrs old) as part of the CWDC Participation programme. Young people from four different youth centres in London (Youth A.I.D. Lewisham, Youth League & Dagenham, East London Somali Youth & Welfare Centre and the Junior Muslim Circle) have come together to get the opinions of their peers about what works (and what doesn't) for Practitioners wishing to engage effectively with young people. They have then put together this exciting and innovative one day training course, which they will deliver themselves.

Outcomes: The professionals receiving the training will gain by being better trained and having more skills and becoming more confident in working in a better way with young people from a wide range of different backgrounds. Practitioner attending will become aware of the characteristics which will allow to effective communication and engagement with young people across cultural barriers, by ensuring that they can share Common values.

Target group: Both new and experienced frontline practitioners working with young people, who want to find out what the young people themselves really think.

You can download and application form from: <http://www.lecp.org.uk/training>  
For further information contact: LECP Training & Workforce Development,  
4th Floor Solar House, 1-9 Romford Road, Stratford, London E15 4LJ  
training@londoneastconnexions.co.uk , Tel: 020-8536-3630, Fax: 020-8534-2830  
Source:

## Tendering Courses

The Public Service Delivery Network will be delivering two new courses centered around tendering and procurement in the new year. Before Signing on the Dotted Line is an introduction to tendering and procurement for those considering or starting to engage with competitive tendering. Tendering for Better Services Is a unique opportunity



for service providers, commissioners and support agencies to focus on the key issues and challenges in the procurement process.

Before signing on the dotted line

London 19 January and Birmingham 9 February 2010

Considering tendering for public service contracts? Struggling with procurement? Wondering how to get messages through to commissioners? This course is your chance to find out:

What it takes to be tender-ready  
Where to look for opportunities  
What drives commissioners' decisions  
How to pitch your organisation and services  
What to consider when thinking about collaboration  
How procurement works

Find out more information and book a place for London or Birmingham. Alternatively, email Jerrold at [psdnetwork@ncvo-vol.org.uk](mailto:psdnetwork@ncvo-vol.org.uk) or call 0207 520 3162.

Tendering for better services

London 27 January and Birmingham 16 February 2010

An intensive course for commissioners, providers and support agencies on the issues, challenges and opportunities of tendering. This course will offer:

a detailed overview of the tendering process and documents  
phase-by-phase guidance on how commissioners can produce effective service specifications for best value  
insights for providers on how to present their offer and how to price their tenders  
an opportunity for practitioners from both sectors to network, discuss ideas and compare experiences

Find out more information and book a place for London or Birmingham. Alternatively, email Jerrold at [psdnetwork@ncvo-vol.org.uk](mailto:psdnetwork@ncvo-vol.org.uk) or call 0207 520 3162.

## **Publications and Websites**

### Futurebuilders - tendering opportunities

The Futurebuilders blog lists its most recent round up of tendering opportunities across the country. See here for more information.

Source Syfab

### Community dance online inc Dance & Disabled People Page

Source The Foundation for Community Dance (FCD) has a new website packed full of really useful information. There are sections dedicated to Dance and London 2012, Continuing Professional Development and Health and Wellbeing. FCD also features a regularly updated Dance and Disabled People page, the new home for all its work related to dance and disabled people.

[www.communitydance.org.uk](http://www.communitydance.org.uk)

### Joseph Roundtree Foundation launch website- housing and neighbourhood trends

JRF has launched a new website that provides a single source of information on key housing and neighbourhoods trends across the UK.

The Housing and Neighbourhoods Monitor (HNM) website provides:

charts of key indicators, which support understanding of how long-term trends vary across the four nations of the UK; maps that assist in local, regional and national service planning by enabling people to compare different housing and neighbourhoods concerns across the four nations and different local areas; reports that analyse and comment on the indicators and overall policy outcomes, giving an overall picture of UK housing and neighbourhoods concerns. A UK-wide report and Findings summary have been published.

The website and publications are part of JRF's Housing and Neighbourhoods Monitor project, which identifies the main issues affecting housing and neighbourhoods across the UK, comments on government performance on related targets and identifies emerging trends and concerns



## Consultations and Surveys

### [Are you Deaf or Disabled - Survey re draft Re Londons Accessibility](#)

[Click here for survey](#)

### [Positive Commissioning Experiences](#)

The Social Enterprise Coalition is looking for examples of how commissioners have used innovative ways to get greater value from their commissioning. This could include the creation of new social enterprises, the use of community benefit clauses, building capacity and user involvement.

The Coalition is part of the National Programme for Third Sector Commissioning Partnership. Their role within this initiative is to research good practice and develop detailed guidance on commissioning from social enterprises.

If you have had a positive commissioning experience and you would like to share your story, or you are a commissioner with a creative track record, please contact Ceri Jones at [ceri.jones@socialenterprise.org.uk](mailto:ceri.jones@socialenterprise.org.uk).

For more information, visit the Social Enterprise Coalition ([click here](#)).

Source: Social Enterprise Coalition, 12/11/09

### [State of the Voluntary Sector survey: only one week left](#)

Third Sector Online, 26 November 2009

Third Sector and nfpSynergy seek views on the challenges facing charities

The views of charities and voluntary organisations on matters such as the recession and the forthcoming general election are being canvassed this week and next in a survey by Third Sector and research organisation nfpSynergy.

The third biennial State of the Voluntary Sector survey is open now, and includes questions on subjects ranging from the effectiveness of government initiatives to the provision of public services and the challenges facing fundraisers.

The results of the survey, which closes on Friday 4 December, will be published in January

next year in a special feature in Third Sector and on Third Sector Online. Respondents will be entered in a prize draw for Champagne and Amazon vouchers.

### First session for Volunteer Rights Inquiry

The Volunteer Rights Inquiry set up by Volunteering England met for the first time yesterday (25th November). The inquiry is "a short, focused exploration of the issues and potential solutions around the subject of volunteer rights" including the options for redress when things go wrong. How to submit evidence will be announced in December, with evidence gathering sessions in early 2010 in London, the Midlands and Manchester. See <http://www.volunteering.org.uk/WhatWeDo/Policy/Volunteer+Rights+Inquiry/>.

### Ofsted proposals for adult and community learning inspections from 2010

deadline: 29 December 2009

Ofsted is reviewing arrangements for the inspection of adult and community learning. This consultation outlines how it proposes to develop and use the common inspection framework to focus on improvement in adult and community learning and to ensure inspections for providers who offer a range of programmes are coherent.

It's particularly important that third sector organisations take up the opportunity to comment on the proposals and suggest what they think would work for informal adult learning at the local level.

Go to the consultation page at <http://tinyurl.com/yaywj6n> for the Ofsted consultation document and details on how to respond.

<p align="right">

### Charity Software survey

The third annual Charity Software Survey has now opened for responses, and we would be grateful if you could take the time to complete the questionnaire. Respondents will be entered into a draw to win one of three 2GB iPod Shuffles. The survey is in two parts - accounting and CRM software; you can fill in one or both of the sections depending on what your charity uses or your personal expertise.



The aim is to build up a comprehensive picture of what software packages charities are using, how satisfied they are with them and any problems they have.

[Click here to take part in the Charity Software Survey](#)

The results will be presented in February, with those for accounting software appearing in Charity Finance and those for CRM software appearing in Civil Society IT. All respondents who complete the survey in full will have the option of being emailed a free copy of the survey. The survey should take approximately five to 10 minutes to complete.

Any opinions you supply on the performance of your supplier/software will be published in a non-attributable form so please be assured you may answer candidly and in confidence. The questionnaire is for charities and other civil society organisations to fill in. However, if you are a supplier or adviser then we would be pleased if you could send the link on to your relevant clients.

Kind regards,

Daniel Phelan  
Editor  
Charity Finance